# **MGate 5123 Series User Manual**

Version 1.1, January 2025

www.moxa.com/products



### MGate 5123 Series User Manual

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The MGate 5123 is an industrial Ethernet gateway for converting CANopen, J1939 or CAN proprietary (CAN 2.0A/B) to PROFINET and SNMP network communications. To integrate existing CAN-based devices into a PROFINET or SNMP network, use the MGate 5123 as a CAN master to collect data and exchange data with the PROFINET host or SNMP client. All models are protected by rugged and compact metal housing and are DIN-rail mountable. The rugged design is suitable for industrial applications such as factory automation and other process automation industries.

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### NOTE

CAN proprietary (CAN 2.0 A/B) is supported in firmware version V2.0 and later.

# **Connecting the Power**

Power the unit by connecting a power source to the terminal block.

- 1. Connect the 12 to 48 VDC power line or DIN-rail power supply to the MGate's power terminal block.
- 2. Tighten the screws on both sides of the terminal block.
- 3. Turn on the power source.

Note that the unit does not have an on/off switch. It automatically turns on when it receives power. The PWR LED on the top panel will glow to show that the unit is receiving power. For power terminal block pin assignments, refer to the *Quick Installation Guide*, **Power Input and Relay Output Pinout** section.

# **Connecting CAN Devices**

The MGate supports CAN devices. Always turn off the power before connecting or disconnecting the serial connection. For the CAN port pin assignments, refer to the *Quick Installation Guide*, *Pin Assignments* section.

# **Connecting to a Network**

Connect one end of the Ethernet cable to the MGate's 10/100M Ethernet port and the other end of the cable to the Ethernet network. The MGate will show a valid connection to the Ethernet in the following ways:

- The Ethernet LED maintains a solid green color when connected to a 100 Mbps Ethernet network.
- The Ethernet LED maintains a solid orange color when connected to a 10 Mbps Ethernet network.
- The Ethernet LED will flash when Ethernet packets are being transmitted or received.

# Installing DSU Software

If you do not know the MGate gateway's IP address when setting it up for the first time (default IP is *192.168.127.254*); use an Ethernet cable to connect the host PC and the MGate gateway directly. If you connect the gateway and host PC through the same Ethernet switch, make sure there is no router between them. You can then use the **Device Search Utility (DSU)** to detect the MGate gateways on your network. Download DSU (Device Search Utility) from Moxa's website: <u>www.moxa.com</u>.

The following instructions explain how to install the DSU, a utility to search for MGate units on a network.

1. Locate and run the following setup program to begin the installation process:

dsu\_setup\_[Version]\_Build\_[DateTime].exe

- This version might be named dsu\_setup\_Ver2.x\_Build\_xxxxxxx.exe
- 2. The Welcome window will greet you. Click Next to continue.
- When the Select Destination Location window appears, click Next to continue. You may change the destination directory by first clicking on Browse....
- 4. When the **Select Additional Tasks** window appears, click **Next** to continue. You may select **Create a desktop icon** if you would like a shortcut to the DSU on your desktop.
- 5. Click Install to copy the software files.
- 6. A progress bar will appear. The procedure should take only a few seconds to complete.
- A message will show that the DSU is successfully installed. You may choose to run it immediately by selecting Launch DSU.
- You may also open the DSU through Start > Programs > MOXA > DSU.

The DSU window will appear as shown below. Click Search and a new Search window will pop up.

🔎 DSU									$\times$
<u>F</u> ile F <u>u</u> r	nction <u>V</u> iew <u>H</u> elp								
<u> </u>	🔮 🔮 Search Search		nsole Assign IP	Un-Lock Import	Export	<b>虚</b> Upgrade			
No 🛆	Model	LAN1 MAC Address	LAN1 IP Address	LAN2 MAC A	ddress LA	N2 IP Address	Status	Firmware Version	
<b>a</b> 1	MGate 5123-T	00:90:E8:B8:56:B0	192.168.127.254	·				*******	

# Log In to the Web Console

Use the Web console to configure the MGate through Ethernet or verify the MGate's status. Use a web browser, such as Google Chrome to connect to the MGate, using the HTTPS protocol.

When the MGate gateway appears on the DSU device list, select the gateway and right-click the mouse button to open a web console to configure the gateway.

On the login page, create an account name and set a password that is at least eight characters long when you log in for the first time. Or if you have already an account, log in with your account name and password. If you change the MGate's IP and other related network settings, click SAVE, and the MGate will reboot.

MOXV	
Log in to MGate 5123-T_1040798	
Account Name	
Password	Ø
	LOG IN

## microSD

The MGate provides users with an easy way to back up, copy, replace, or deploy. The MGate includes a microSD card slot. Plug in a microSD card to back up data, including the system configuration settings.

#### First time use of a new microSD card with the MGate gateway

- 1. Format the microSD card as FAT file system through a PC.
- 2. Power off the MGate and insert the microSD card (ensure that the microSD card is empty).
- 3. Power on the MGate. The default settings will be copied to the microSD card.
- 4. Manually configure the MGate via the web console, and all the stored changes will copy to the microSD card for synchronization.

# First time use of a microSD card containing a configuration file with the MGate gateway

- 1. Power off the MGate and insert the microSD card.
- 2. Power on the MGate.
- 3. The configuration file stored in the microSD card will automatically copy to the MGate.

#### Duplicating current configurations to another MGate gateway

- 1. Power off the MGate and insert a new microSD card.
- 2. Power on the MGate.
- 3. The configuration will be copied from the MGate to the microSD card.
- 4. Power off the MGate and insert the microSD card to the other MGate.
- 5. Power on the second MGate.
- 6. The configuration file stored in the microSD card will automatically copy to the MGate.

#### **Malfunctioning MGate replacement**

- 1. Replace the malfunctioning MGate with a new MGate.
- 2. Insert the microSD card into the new MGate.
- 3. Power on the MGate.
- 4. The configuration file stored on the microSD card will automatically copy to the MGate.

#### microSD card writing failure

The following circumstances may cause the microSD card to experience a writing failure:

- 1. The microSD card has less than 256 Mbytes of free space remaining.
- 2. The microSD card is write-protected.
- 3. The file system is corrupted.
- 4. The microSD card is damaged.

In case of the above events, the MGate will flash Ready LED in red. When you replace the MGate gateway's microSD card, the microSD card will synchronize the configurations stored on the MGate gateway. Note that the replacement microSD card should not contain any configuration files on it; otherwise, the out-of-date configuration will be copied to the MGate device.

# 3. Web Console Configuration and Troubleshooting

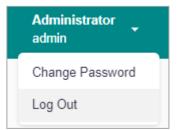
This chapter provides a quick overview of how to configure the MGate 5123 by web console.

# **System Dashboard**

This page gives a system dashboard of the MGate 5123 gateway.

MOXA	MGate 5123-T_1040798							Administrator admin
DASHBOARD	Home > System Dashboard							
System Dashboard	System Dashboard							
SYSTEM SETTINGS	System Information				Panel Status			
General Settings								
Network Settings		Model Name	: MGate 5123-T		System LED			
SNMP Settings ~		Serial no. Firmware version	: TBCDE1040798 : 0.9.0 Build 23041910		PWR1	PWR2	READY	
PROTOCOL SETTING		Uptime	: 0 day 00h:03m:34s		CWR1	PWINZ	KDADT	
Protocol Conversion	- Fi	IPv4 MAC address	: 192.168.127.254 : 00:90:E8:88:56:80		Port LED			
PROFINET IO Device		MicroSD	: Not detected			•		•
	MGate 5123-T				ETH1	ETH2	PN	CAN
CANopen Master								
SNMP Mapping	Event Summary			Go to View	Relay State			
DIAGNOSTIC	Alert	<ul> <li>Warning</li> </ul>	• Info		Event	State		
Protocol Diagnostic v	6	0	4					
Protocol Traffic v	ID Severity Message	Tig	restamp	A	Power input 1 failure	N/A		ACKNOWLEDGE
Event Log 🗸					Power input 2 failure	N/A		ACKNOWLEDGE
Tag View	1 • Alert Power input 1 fai	lure 20	23-05-29T16:45:59.590+00:00		Ethernet 1 link down	N/A		
	2 • Alert Ethernet port 2 li	nk down 20	23-05-29T16:45:59.578+00:00					
Network Connections	3 • Alert Ethernet port 1 li	nk down 20	23-05-29T16:45:59.576+00:00	_	Ethernet 2 link down	N/A		ACKNOWLEDGE
Ping	4 • Alert Ethernet port 1 li	nk down 20	23-05-16T14:38:20.741+00:00					
LLDP	5 • Alert Ethernet port 2 li	nk down 20	23-05-16T14:37:12.069+00:00					

Change your password or log out using the options on the top-right corner of the page.



# **System Settings**

### System Settings—General Settings

On this page, change the name of the device and time settings.

Home > General Settings General Settings							
	System Time						
	Host Name MGate 5000						
	Description - Optional						
	SAVE						

#### System Settings

Parameter	Value	Description			
Host Name	Alphanumeric string	Enter a name that helps you uniquely identify the device. For example, you can include the name and function of the device.			
Description	Alphanumeric string	(optional) You can include additional description about the device such as function and location.			

#### Time Settings

The MGate has a built-in real-time clock for time-calibration functions. Functions such as logs use the real-time clock to add the timestamp to messages.



### ATTENTION

First-time users should select the time zone first. The console will display the actual time in your time zone relative to the GMT. If you would like to change the real-time clock, select Local time. The MGate's firmware will change the GMT time according to the Time Zone setting.

General S	-					
System	Time					
Current date	and time: July	4, 2022	at 18:29:	23		
Timezone (GMT+08:00	0)Taipei					~
Daylight savi	ng time Disabled					
Start Month	Week		Day		Hour	
3	✓ 5	~	0	~	1	~
End			_			
Month 10	Week	~	Day 0	~	Hour 1	~
Offset +00:00		*				
Sync Mode	Auto					
e sync wit	th browser					
Date						
2022/07	/04		•			
Hour	Minute	Sec	ond			
18	28	19	)			
SAVE						
arameter	Value	2			De	scriptior

Parameter	Value	Description			
Time zone	User-selectable time zone	Shows the current time zone selected and allows change t a different time zone.			
Daylight saving         Enable/           time         Disable         Set the daylight saving		Set the daylight saving time.			
	Manual	Use this setting to manually adjust the time (1900/1/1-2037/12/31) or sync with the browser time			
Sync Mode	Auto	Specify the IP or domain of the time server to sync with (E.g., 192.168.1.1 or time.stdtime.gov.tw). This optional field specifies the IP address or domain name of the time server on your network. The module supports SNTP (RFC-1769) for automatic time calibration. The MGate will request the time information from the specified time server per the configured time period.			



### ATTENTION

If the dispersion of the time server is higher than the client (MGate), the client will not accept NTP messages from the time server. The MGate's dispersion is 1 second. You must configure your time server with a dispersion value lower than 1 sec for the NTP process to complete.

### System Settings—Network Settings

Change the IP Configuration, IP Address, Netmask, Default Gateway, and DNS settings on the **Network Settings** page.

Network Setting Home > Network Setting				
LAN Mode Switch 🗸				
LAN 1 IP Configuration				
OHCP 💿 Static				
IP Address 10.123.4.44				
Netmask 255.255.255.0				
Gateway 10.123.4.1				
DNS Server				
Preferred DNS Server				
10.168.1.23				
Alternative DNS Server 10.168.1.24				
SAVE				

Parameter	Value	Description		
LAN Mode	Switch, Dual IP, Redundant LAN	The <b>Switch</b> mode allows users to install the device with daisy- chain topology. The <b>Dual IP</b> mode allows the gateway to have two different IP addresses, each with distinct netmask and gateway settings. The IP addresses can have the same MAC address. <b>NOTE:</b> In the <b>Dual IP</b> mode, the PROFINET protocol can only be used on the LAN1 port (ETH1). The <b>Redundant LAN</b> mode allows users to use the same IP address on both Ethernet ports. The default active LAN port is ETH1 after bootup. If the active LAN fails to respond, the device will automatically switch to the backup LAN ETH2.		
IP Configuration DHCP, Static IP		Select <b>Static IP</b> if you are using a fixed IP address. Select the DHCP option if you want the IP address to be dynamically assigned.		
		The <b>IP Address</b> identifies the server on the TCP/IP network.		
Netmask	255.255.255.0 (or other 32-bit number)	Identifies the server as belonging to a Class A, B, or C network.		
Gateway	0.0.0.0 (or other 32-bit number)	The IP address of the router that provides network access outside the server's LAN.		
Preferred DNS Server	0.0.0.0 (or other 32-bit number)	The IP address of the primary domain name server.		
Alternative DNS Server	0.0.0.0 (or other 32-bit number)	The IP address of the secondary domain name server.		

# System Settings—SNMP Settings

### System Settings—SNMP Settings—SNMP Agent

SNMP Ag	jent		
Home > SNMP	Agent		
General	SNMPv3 Account	SNMPv3 Account Protection	
Status			
Enable	Disabled		
Note: enable/di	isable this service through	Service Enablement	
Version			
v1 v2c v3			~
Contact			
Location			
Read Only Co	ommunity		
Read/Write C	ommunity		
SAVE			

Parameters	Description
Version	The SNMP version; the MGate supports SNMP v1, v2c, and v3.
Contact	The optional contact information; it usually includes an emergency contact name and telephone number.
Location	The location information. This string is usually set to the street address where the MGate is physically located.
Read-only Community	A text password mechanism that is used to weakly authenticate queries to agents of managed network devices. Default is empty. Type in the community string when selecting v1 v2c or v1 v2c v3 version.
Read/Write Community	A text password mechanism that is used to weakly authenticate changes to agents of managed network devices. Default is empty. Type in the community string when selecting v1 v2c or v1 v2c v3 version.
Minimum Authentication/Privacy Password Length	Minimum Authentication/Privacy Password Length must be between 8 and 64.

#### Read-only and Read/write Access Control

Define usernames, passwords, and authentication parameters in SNMP for two levels of access control: read-only and read/write. The access level is stated in the value of the Authority field. For example, Read-only authentication mode allows you to configure the authentication mode for read-only access, whereas Read/Write authentication mode allows you to configure the authentication mode for read/write access. For each level of access, configure:

General SNN	IPv3 Account SNN	IPv3 Account Protection		
				+ CREATE
			maxim	num number of account
Account Name	Authority	Authentication Type	Privacy Type	
center	Read/Write	SHA1	Disable	<i>i</i> ī
Create SNM	Pv3 Account			
	Pv3 Account			
Create SNMI Account Name Authority	Pv3 Account	_		
Account Name	Pv3 Account			
Account Name	~			

Parameters	Value	Description
Account Name		The username for which the access level is being defined.
Authority Read Only Read/Write		The level of access allowed
Authentication Type	Disable MD5 SHA1 SHA-224 SHA-256 SHA-384 SHA-512	Use this field to select MD5 or SHA as the method of password encryption for the specified level of access, or to disable authentication.
Privacy Type DES-CBC		Use this field to enable or disable data encryption for the specified level of access. If you enable a privacy type, also configure the privacy password.

If you need to change the SNMP Account settings created previously, click on the button on the right of the configured SNMP item to change settings, such as Authentication Type or Privacy Type.

Edit SNMPv3 Account	t
Account Name	
Tiffany	
Authority	
Read/Write	*
Authentication Type	
SHA-512	
Authentication Password	
	ø
Privacy Type	
AES-128	-
ALD 120	
Privacy Password	
	ø
CANCEL	SAVE

	SNMP Age		
Ge	eneral	SNMPv3 Account	SNMPv3 Account Protection
	Disable Sl	NMPv3 account if auth	nentication failed
	Max. Auth 5	entication Failures	
	🗹 Enabl	le timeout for authent	ication failure
	Each 10	Authentication Failure Time	eout (min)
	Account D	Disabled Time Interval (min)	

Parameters	Value	Description		
Max Authentication Failures	1 to 10 (default 5)	Specifies the maximum number for authentication failures. The MGate disables SNMPv3 when this number is exceeded.		
Each Authentication Failure Timeout (min) 1 to 1440 (default 10)		Specifies a timeout period when enabling the <b>Timeout</b> for authentication failure function		
Account Disabled Time Interval (min)	1 to 60 (default 10)	When the number of authentication failures exceeds the value set in <b>Max. Authentication Failure Times</b> , the MGate will disable the SNMPv3 for Account Disabled Time Interval.		

### System Settings—SNMP Settings—SNMP Trap



Set up the SNMP trap server to send the trap events, such as warning messages.

NMP Trap							
General SN	MP Trap Se	erver					
						maximum nur	+ CREATE
Server IP	Port	Trap Version	Community	Account Name	Authentication Type	Privacy Type	
192.168.3.4	4442	Disable	-			-	/ 0

Create Trap Server		
General Setting		
Server IP		
Port		
Trap Method Trap Version		
Disable		~
	CANCEL	SAVE

Parameters	Description
Server IP	SNMP server IP address or domain name.
Port	SNMP server IP Port.
	Disable
Trap Version	SNMPv1
	SNMPv2c
	SNMPv3

# **Protocol Settings**

### **Protocol Settings—Protocol Conversion**

Select CANopen, J1939, or CAN proprietary on this page.

Home > Protocol Conversion Protocol Conversion		
North Device		
PROFINET Controller	SNMP Client	
ţ	PROFINETIO Device StMAP Agent MGate 5123-T_1040798 CANopen Natser	
Edge Device		
② CANopen Slave		EDIT

Click **Edit** at the "Edge Device" right-hand side and select your device protocol roles.

Edit Pr	otocol Conversion		
	Role of MGate 5122_5123223 CANopen Master		•
$\uparrow_{\downarrow}$			
	Edge Device CANopen Slave		-
		CANCEL	SAVE

Click **SAVE** then **APPLY** on the warning pop-up window.

Apply Protocol Conversion	
Applying configuration will override current settings and restart application in a few seconds. Are you sure you want to apply?	the
CANCEL	APPLY

# **Protocol Settings—CANopen Master Settings**

Manage CANopen devices on this page.

DASHBOARD	Home > CANopen Master
System Dashboard	CANopen Master
SYSTEM SETTINGS	CANopen Master
General Settings	
Network Settings	CANopen
SNMP Settings ~	
PROTOCOL SETTING	Master 1 slave
Protocol Conversion	
EtherNet/IP Adapter	EDS Management
CANopen Master	EDS Repository
SNMP Mapping	1 11122
DIAGNOSTIC	

Manage CANopen slave device EDS files in "EDS Management-EDS Repository". The MGate stores up to 64 different EDS files. Click Import to add the EDS file. Tick the item and then you can delete it.

Home > CANopen Master > EDS Repository						
← EDS Repository						
					DELETE	🛓 IMPORT
					The maximum number	of EDS repository is 64
🗹 Vendor 🌲	Product Name 👙	Vendor ID 👙	Revision 🌲	EDS File 👙	Rx PDOs	Tx PDOs
No data to display.						

Parameter	Description
Vendor	Vendor name
Product Name	Product name
Vendor ID	Vendor ID registered in CiA
	organization
Revision	EDS file revision
EDS file	EDS file name
RxPDOs	Supports number of RxPDO
TxPDOs	Supports number of TxPDO

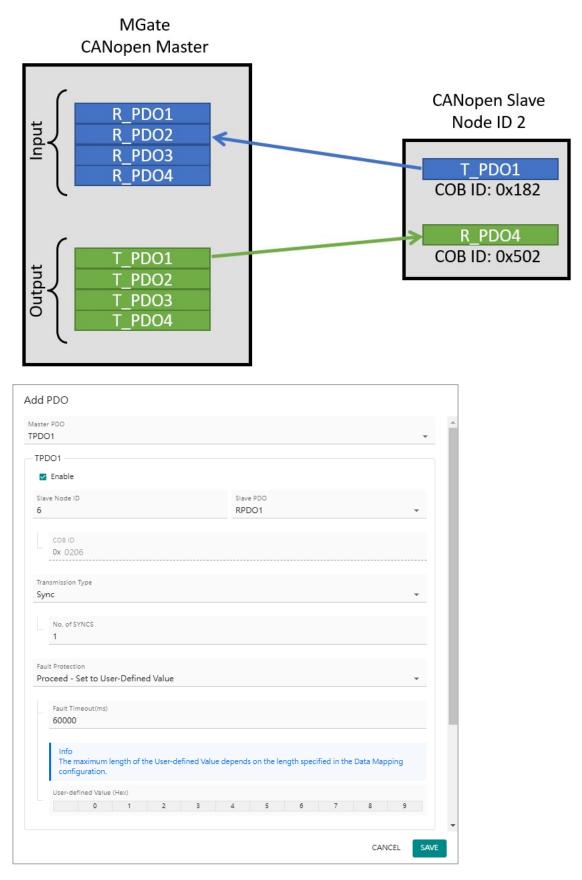
#### Click CANopen-Master to configure CANopen master and slave settings.

- Master And Sla							
Master Setting Slave S	etting						
Node ID		SYNC			TIME		
127		Enable sync produce	er		Enable time producer		
		Enable counter			COB ID		
Baudrate 125 kbit/s		- COB ID			0x 0100		
125 10103		0x 0080					
Initial Delay (ms)					Interval (ms)		
0		Interval (ms) 1000			1000		
Enable CAN Bus-off Re Enable CAN bus termin PDO						DELETE	+ ADD
Master PDO	Status	Slave Node ID	Slave PDO	COB ID			
TPDO1	S Enabled	6	RPDO1	0x0206			/
RPDO1	Enabled	6	TPDO1	0x0186			/
						GO TO APPLY SE	

#### Master Settings

Parameter	Value	Default	Description
Node ID	1~127	1	Master CANopen Node ID
Baudrate	10 kbit/s 20 kbit/s 50 kbit/s 125 kbit/s 250 kbit/s 500 kbit/s 800 kbit/s 1 Mbit/s	125 kbit/s	Set CANopen network baudrate
Initial Delay (ms)	0 to 120000	0	For those CAN devices that need longer time to boot up, the MGate needs to wait until the device is ready for communication. Set the initial delay time to wait for the device to boot up.
CAN Bus-OFF Reset	Disable Enable	Disable	When the MGate detects the error count exceed the CAN threshold, the CAN bus will switch to Bus Off mode according to the CAN definition. Enable will auto reset the error count and restart the bus. Disable will stay in the Bus Off mode and only can recover by re-power the MGate.
CANbus Termination Resistor 120 ohms	Disable Enable	Disable	
SYNC- SYNC Producer	Disable Enable	Enable	Enable the MGate to send out the SYNC signal based on the interval time.
SYNC-Counter	Disable Enable	Enable	Enable to include SYNC counter information in the SYNC message. Counter is a 2 bytes value from 0~65535 with rolling over behavior.
SYNC-COB ID	0x0000 to 0xFFFF	0x0080	Standard SYNC COB ID is 0x0080
SYNC-Interval(ms)	0 to 65535	1000	Interval time for the SYNC message.
Time-Time Producer	Disable Enable	Enable	Enable the MGate to send out the TIME stamp message. TIME is a 6 bytes value with UAT format.
Time-COB ID	0x0000 to 0xFFFF	0x0100	Standard TIME COB ID is 0x0100
Time-Interval (ms)	0 to 65535	1000	Interval time for the TIME message.

The MGate CANopen master supports up to 256 TPDO and up to 256 RPDO. Click ADD to edit PDO with slave PDO COB ID. For example, if you want to mapping slave ID 2's RPDO4 to MGate TPDO1, please type in COB ID 0x0502 in the CANopen master TPDO1. If you want to mapping slave ID2's TPDO1 to CANopen master RPDO2, please type in COB ID 0x0182 in RPDO2.



	lapping						DD	·
Bit Position	Object Index	Data Type	Tag Name	Endian	Add custom o Add mapping	-	by Fl	DS
0	0x6040 / 0x00	2 Byte 💌	controlword	Non <del>e</del>		object		-
16	0x607A / 0x00	4 Byte 💌	target_position	None	Ŧ	^	v	
48	Custom Object	1 Byte 👻	tag	None		^	~	

Parameter	Value	Default	Description
PDO	TPDOx RPDOx		Max 256 TPDO, 256 RPTO
Enable	Disable Enable	Enable	
COB ID	0x0000 to 0xFFFF	0×0000	There are two methods to create COB ID. Automatic generate COB ID by Slave Node ID and choose PDOx from Slave PDO. Alternatively, you can manually enter the COB ID when Slave PDO is set to " Select One".
Transmission Type	Sync, RTR, Event	Sync	For TPDO: Sync. The MGate will send out TPDO following by the number of SYNC reached which set in the <b>No. of SYNCS</b> . <b>RTR</b> . The MGate will send out TPDO when received RTR bit ON in the slave RPDO, which COB ID is set in the previous setting. <b>Event.</b> The MGate will send out TPDO cyclic according to the Event Timer(ms). If the Event time is 0, then TPDO will send out when data changed. To use CAN bus loading efficiently, you can set the Inhibit Time(ms) to avoid sending TPDO too frequently.
			For RPDO: Sync. The MGate will update the slave TPDO data into internal memory only when SYNC message occurred. Event. The MGate updates the slave TPDO data into internal memory when received the slave TPDO.
No. of SYNCS (for Sync Type)	0 to 240	0	No. of SYNC messages. Value from 0 to 240.
Inhibit Time (ms) (for Event Type))	0 to 65535	0	This can be used to set a time that must wait after the sending of a PDO
Event Timer (ms)	0 to 65535	0	This time can be used to trigger an event which handles the sending of the PDO.
Fault Protection	Pause Proceed-Clear data to zero Proceed – Set to User Defined Value	Pause	<ul> <li>Pause: The gateway will write the same data to the slave device.</li> <li>Proceed—Clear data to zero: The gateway will write zero values to the slave device.</li> <li>Proceed—Set to User Defined Value: A user-defined value will be written to the slave device.</li> </ul>
Fault Timeout (ms)	100 to 65535	60000	Defines the communication timeout on the opposite side.
Bit Position	Automatic generated		Bit offset in the PDO data frame
Object index	Customer Object index/ sub-index		User can Add customer object or add quickly with index/sub- index from slave EDS parameter.
Data Type	1 to 7 Bit 1 to 8 Byte	1 Bit	Tag data type
Tag Name	Alphanumeric string		Create Tag names. Select tags in the northbound protocol setting.

Parameter	Value	Default	Description			
			Swapping the data. The item may change with different tag type or length for raw data type.			
	None		None: No swap			
	Byte swap		Byte swap: Switch the order of bytes.			
Endian Swap	Reverse	None	0x11 22 33 44 55 66 77 88 → 0x22 11 44 33 66 55 88 77			
	Reverse with		Reverse: Reverse the order of bytes.			
	byte swap		0x11 22 33 44 55 66 77 88 → 0x88 77 66 55 44 33 22 11			
			Reverse with byte swap: Reverse the order of bytes first,			
			then switch the order of bytes. 0x11 22 33 44 55 66 77 88 $\rightarrow$			
			0x77 88 55 66 33 44 11 22			

#### CANopen COB ID table

Communication	Function Code	Node ID	COB ID
Object	(4 bit, binary)	(dec)	(hex)
NMT	0000	0	0x000
SYNC	0001	0	0x080
EMCY	0001	1 to 127	0x081 to 0x0FF
TIME	0010	0	0x100
T_PDO 1	0011	1 to 127	0x181 to 1FF
R_PDO 1	0100	1 to 127	0x201 to 27F
T_PDO 2	0101	1 to 127	0x281 to 2FF
R_PDO 2	0110	1 to 127	0x301 to 37F
T_PDO 3	0111	1 to 127	0x381 to 3FF
R_PDO 3	1000	1 to 127	0x401 to 47F
T_PDO 4	1001	1 to 127	0x481 to 4FF
R_PDO 4	1010	1 to 127	0x501 to 57F
T_SDO	1011	1 to 127	0x581 to 5FF
R_SDO	1100	1 to 127	0x601 to 67F
Heartbeat	1110	1 to 127	0x701 to 77F

Add CANopen slave device into Slave Setting.

Home > CANopen Master > Master ← Master and Sla				
Master Setting Slave S	Setting			
				DELETE Q SCAN + ADD
				The maximum number of slaves is 126
Node ID	Device Name	Revision	EDS File	
No data to display.				

You can ADD slave device manually or SCAN the devices on the CANbus. Import the slave EDS files before adding or scanning the slave devices.

Click the ADD button and select the slave device from the EDS repository.

Add Slave Setting						
Vendor All	*					
✓ Vendor	Product Name	Vendor ID	Revision	EDS File	Rx PDOs	Tx PDOs
No data to display.						
					ltems per page: 10 ▼ 0 - 0 of 0	
						CANCEL ADD

Or, click the SCAN button to scan the device on the CAN bus. Only the slave device that matches the EDS file in the EDS Repository will be added to the table.

Scan Slave Setting							
STOP Capturing							
Auto Scroll							
Node ID	Vendor ID	Product Code	Revision	EDS File	Sta	atus	
			С				
						CANCEL	ADD

Click the pen icon to edit the slave Node ID and Device Name. Enable the **Enable device parameters initialization** setting. The MGate will send SDO requests to set the slave's communication parameters when the CANopen bus is ready. Select **Heartbeat** to retrieve the slave's status and set **Master Heartbeat Consuming Timeout** time for the CANopen slave parameter.

Edit Slave Setting	Edit Slave Settings
Node ID	Node ID 1
1	Device Name
Device Name 1	Enable device parameters initialization ①
	State Retrieval Heartbeat
State Retrieval Disabled	
Disabled Heartbeat	Master Heartbeat Consuming Timeout (ms) 1000
CANCEL SAVE	CANCEL SAVE

#### Heartbeat tag view status

Home > Tag View Tag View						
					<b>Q</b> . Type to search	C REFRESH
Provider 🌲	Source 🌲	Name 🌲	Туре	Value	Timestamp	
canopen_master	1	status	int32	invalid (0x80000000)	2023-04-21T09:54:01.385+08:00	:
canopen_master	NMT	state	uint16	0x0000	2023-04-21T09:54:01.385+08:00	8
canopen_master	RPDO1	RPDO1	uint64	0x00000000004E65F	2023-04-20T18:15:58.295+08:00	:
canopen_master	TPDO1	TPDO1	uint64	0x00000000004E65F	2023-04-20T18:15:28.717+08:00	:

If you would like to initialize or change parameters default value of slave device when CAN bus ID is ready to send SDOs. Click the Edit device parameters.

	nd Slave Setti	-			
Master Setting	Slave Setting				
			DELETE	<b>Q</b> SCAN	+ ADD
				The maximum numb	er of slaves is 1
Node ID	Device Name	Revision	EDS File		
6	Driver	0.1	EDS CGDriver002_V003 -20190916-no rtr(1).eds		:
				Edit slav	ve settings
				Edit dev	vice paramete
				Delete	

In the following window, you can see the default value from the EDS file, and you may type in the new value in the value column, and then click the SAVE button.

Ec	dit De	vice Parameters	S				
	Comn	nunication Profile A	Area			^	*
		Index	Name	Value	Default Value	•	
		0x1014	COB-ID EMCY		\$NODEID+0x80		
		0x1015	Inhibit Time Emergency		0		
	>	0x1016	Heartbeat Consumer Entries		-		
		0x1017	Producer Heartbeat Time	1000	0		
	>	0x1018	Identity Object		-		
		0x1019	Synchronous counter overflow value		0		
	>	0x1029	Error Behaviour		-	-	•
					CANCEL	SAVE	

# **Protocol Settings—J1939 Settings**

Manage the J1939 protocol on this page.

Home > J1939 J1939	
J1939	
J1939 Device	
J1939 Device J1939 Settings	
	4

Configure J1939 settings in **Device Settings** tab.

Device Settings	I/O Table	
Network Address		
129		
Device Name		
FFFFFFFFFFE0140	2	1
Start Output Transmi		
Start Up	sion	
Endian Swap		
None		
CAN Bus-Off Reset		
Enable		
CANbus Termination	Resistor 120Ω	
Enable		

Parameter	Value	Default	Description	
Network address	Numerical number	128 to 253	The MGate's network address in the J1939	
Network address		120 (0 255	bus	
Device name	The parameters	FFFFFFFFFFFFFFF	A set of J1939 parameter combinations	
Device name	regarding to J1939.		represented in hex value	
Start output	Data undata startun	Data update	To determine the way the transmission	
transmission by	Data update, startup		starts	

Parameter	Value	Default	Description
			Swapping the data. The item may change with different tag type or length for raw data type.
			None: Don't need to swap
	None		Byte swap: Switch the order of bytes.
Endian swap	Byte swap Reverse	None	0x11 22 33 44 55 66 77 88 → 0x22 11 44 33 66 55 88 77
	Reverse with byte swap		<b>Reverse:</b> Reverse the order of bytes. $0x11 \ 22 \ 33 \ 44 \ 55 \ 66 \ 77 \ 88 \rightarrow 0x88 \ 77 \ 66 \ 55 \ 44 \ 33 \ 22 \ 11$
			Reverse with byte swap: Reverse the
			order of bytes first, then switch the order
			of bytes. 0x11 22 33 44 55 66 77 88 → 0x77 88 55 66 33 44 11 22
CAN bus-off reset	Disable, Enable	Disable	When some kind of J1939 bus error happens, the MGate will automatically stop communication with the J1939 bus. You may choose Enable to have the MGate rejoin the bus.
CANbus termination resistor 120 ohms	Disable, Enable	Disable	To enable 120 ohms termination resistor on CAN bus
Baudrate	250 kbps, 500 kbps, 1Mbps	250 kbps	The baudrate used in J1939

In the **I/O Table** tab, you can change the input/output commands of J1939. Click **ADD** to add the J1939 commands into the MGate, according to the J1939 device it is attached to.

Add I/O			
Type O Input O Output			
Name			
Source Address O			
PGN 0			
Message Offset O	( 0	byte, 0	bit )
Data Length O	( 0	byte, O	bit )
Trigger Cyclic			•
Update Interval O			
		CANCEL	DONE

J1939 > J19 J1939 S										
evice Settings	I/O Table	9								
									CLONE DELETE	Q SCAN + ADE
Index	Туре	Name	Network Address	PGN	Offset	Length	Priority	Trigger	Update Interval (ms)	
0 1	Input	Input256	128	256	0 (0, 0)	64 (8, 0)	-	Cyclic	0	/ 6
2	Output	Output256	128	256	0 (0, 0)	64 (8, 0)	6	Cyclic	10	/ 6
3	Input	Input512	128	512	0 (0, 0)	64 (8, 0)	-	Cyclic	0	/ 6
- 4	Output	Output512	128	512	0 (0, 0)	64 (8, 0)	6	Cyclic	10	/ 6
5	Input	Input768	128	768	0 (0, 0)	64 (8, 0)	-	Cyclic	0	/ 6
6	Output	Output768	128	768	0 (0, 0)	64 (8, 0)	6	Cyclic	10	/ 6
7	Input	Input1024	128	1024	0 (0, 0)	64 (8, 0)	-	Cyclic	0	/ 6
8	Output	Output1024	128	1024	0 (0, 0)	64 (8, 0)	6	Cyclic	10	/ 6

Parameter	Value	Default	Description
Туре	Input, Output	Input	Data type
Name	(An alphanumeric string)	Command1	Max. 32 characters
Source Address	0 to 253, 255	0	Data from which J1939 device. Also listed as Network Address in the IO table.
Destination Address (for output)	0 to 253, 255	0	Data sent to which J1939 device. Also listed as Network Address in the IO table.
PGN	0 to 131071	0	Parameter Group Number
Message Offset	0 to 14279 bits	0 (0, 0)	The location where the data associated with the data point begins. The offset not only can be shown in bits but can be displayed as corresponding bytes and bits (byte, bit).
Data Length	0 to 14280 bits	0 (0, 0)	The length of the data to be transferred between the J1939 devices. The length not only can be shown in bits but also can be displayed as corresponding bytes and bits (byte, bit).
Trigger	Disable, Cyclic, Data Change	Cyclic	<b>Disable:</b> The command has never been sent <b>Cyclic:</b> The command is sent cyclically at the interval specified in the Poll Interval parameter. <b>Data change:</b> The data area is polled for changes at the time interval defined by Poll Interval. A command is issued when a change in data is detected.
Update interval	0 to 65535 ms	0	The desired update interval for the data in milliseconds.
Priority (for output)	0 to 7		Output PGN priority
Fault Protection (for output)	Pause Proceed—Clear data to zero Proceed—Set to User-defined Value	Keep Latest Data	Configure the criteria used to determine what to do when the write command is no longer received from the master side. For example, when a cable comes loose accidentally, the most up-to-date write command from the master side will not be received by the gateway. <b>Pause:</b> The gateway will write the same data to the slave device. <b>Proceed—Clear data to zero:</b> The gateway will write zero values to the slave device. <b>Proceed—Set to User Defined Value:</b> A user- defined value will be written to the slave device.

#### AutoScan:

For your convenience, the MGate is designed with an innovative command auto-learning function. It learns all the output commands from the J1939 devices in the same CAN bus. Users don't need to key in the commands one by one. All you have to do is click on the **SCAN** button, and a window will pop up. Click the Start button to learn. Click the pen icon at the right-hand side of the command to edit the command.

Whenever the commands are set, remember to click the APPLY button to save it.

### **Protocol Settings—CAN Proprietary Settings**

Import or export offline excel CAN data frame configuration by clicking the IMPORT or EXPORT button on the right-hand side. Or, click CAN Port 1 to configure manually.



Click the EDIT button to set the CAN proprietary settings.

Home > CAN Proprietary > CAN Port Settings > CAN Port 1 ← CAN Port 1	
CAN Port 1	EDIT
Frame Format: CAN 2.0A (11 bits CAN-ID)	
Baudrate: 125 kbits/sec	
<ul> <li>More Information</li> </ul>	
Initial Delay(ms): 0	
CAN Bus-off Reset: 🖉 Disable	
CAN bus termination resister (120 $\Omega): ~\oslash$ Disable	

Select the CAN settings for CAN port 1. Click SAVE AS DRAFT button.

CAN Port 1 Settings		
Frame Format		
OCAN 2.0A (11 bits CAN-ID)	O CAN 2.0B (29 bit	ts CAN-ID)
Baudrate(kbits/s) 125 kbits/sec		•
Initial Delay(ms) O		
Enable CAN Bus-off Reset		
Enable CAN bus termination	resister (120 Ω)	
	CANCEL	SAVE AS DRAFT

#### **CAN Port 1 Settings**

Parameter	Value	Default	Description
Frame Format	CAN 2.0A CAN 2.0B	CAN 2.0A	According to your CAN proprietary device, select either CAN 2.0A or 2.0B CAN data frame format.
Baudrate(kbits/s)	10 kbit/s 20 kbit/s 50 kbit/s 125 kbit/s 250 kbit/s 500 kbit/s 800 kbit/s 1 Mbit/s	125 kbit/s	Set CANopen network baudrate
Initial Delay(ms)	0 to 120000	0	For some CAN devices which need longer boot up time, the MGate needs to wait until the device is ready for communication. Set the initial delay time to wait the device boot-up.
CAN Bus-OFF Reset	Disable Enable	Disable	When the MGate detects the error count exceeding the CAN threshold, the CAN bus will switch to Bus Off mode, according to the CAN definition. Enable will auto reset the error count and restart the bus. Disable will stay in the Bus Off mode and only recovers when re-powering the MGate.
CAN bus termination resistor 120 ohms	Disable Enable	Disable	Software configurable CAN bus termination resistor.

Click ADD DEVICE to add the CAN devices, type in a 1- to 64-character device name. Click SAVE AS DRAFT to save the configuration temporarily.

ADD DEVICE	Add Device		
	Device Name Sensor		
		CANCEL	SAVE AS DRAFT

Click ADD TRANSACTION button to select the CAN data frame type Produce, Consume, or Request/Response.

Sensor						ADD TRANSACTION 👻
No.	Transaction Name	Status	Transaction Type	CAN-ID	Frame Length(byte	Produce
No transa	ction to display. Click the top-righ	t "ADD TRANSACTION"	button to add one.			Consume Request/Response
				Items per page:	10 ▼ 0-0 of 0	

Follow a 3-step configuration for Produce Transaction, which the MGate will send CAN data to slave devices.

Hom	e > CAN Proprietary > CAN Port Settings > CAN Port 1 > Add Produce Transac	ction	
←	Add Produce Transaction		
	Produce Settings	2 Frame Settings	3 Confirm
	Enable transaction		
	Transaction Name		
	produce1		
	producer		
	Trigger Mode		
	Cyclic •		
	Cycle Interval(ms)		
	1000		
	Fault Protection		
	Proceed - Set to User-Defined Value		
	Info		
	Set the user-defined value in the data block under the frame		
	settings in the next step.		
	Fault Timeout(ms)		
	60000		
	00000		
	Trigger by RTR When receiving a remote transmission request		
	(RTR) for a specific CAN-ID, it triggers the		
	produce transaction.		
,	ВАСК		CANCEL NEXT >
`	DAGK .		CANCEL

Parameter	Value	Default	Description
Transaction Name	(An alphanumeric string)		1 to 64 characters.
Trigger Mode	Cyclic Data Change Boot-up	Cyclic	<ul> <li>Cyclic: The transaction is sent cyclically at the interval specified in the Cyclic Interval parameter.</li> <li>Data change: The transaction is sent when a change in data is detected.</li> <li>Boot-up: The transaction is sent once the CAN bus boots up</li> </ul>
Cyclic Interval(ms)	10 to 65535	1000	The desired cyclic interval in milliseconds.
Fault Protection	Pause Proceed—Clear data to zero Proceed—Set to User Defined Value	Pause	<ul> <li>Pause: The gateway will write the same data to the slave device.</li> <li>Proceed—Clear data to zero: The gateway will write zero values to the slave device.</li> <li>Proceed—Set to User Defined Value: A user-defined value will be written to the slave device.</li> </ul>
Fault Timeout(ms)	100 to 65535	60000	Defines the communication timeout on the opposite side.
Tigger by RTR	Disable Enable	Disable	When receiving a remote transmission request (RTR) for a specific CAN-ID, it triggers the produce transaction.

In the Frame Settings, type the CAN-ID according to the CAN device user manual first. Then click ADD FUNCTION BLOCK to add data blocks or constant blocks.

Produce Settings		2 Frame Settings	3 Confir
AN-ID × 0000			
Data Field			ADD FUNCTION BLOCK 👻
Byte Offset Name	Function Block	Length(byte)	Data block
No data to display. Click "ADD FUNC	CTION BLOCK" to add one.		Constant block

Ado	d Data	Blo	ck									
Nan dat												
Tag raw	Type V										•	
	Length( 8	byte)										
	User-de	fined V	/alue fo	or Faul	t Prote	ction (	Hex)					
	0	0 00	1 00	2 00	3 00	4 00	5 00	6 00	7 00	8	9	
End	ian Swap											
No	ne										•	
							CAN	CEL	SA	VE AS	DRAF	Т

Parameter	Value	Default	Description
Name	(An alphanumeric string)		1 to 64 characters
Тад Туре	raw, int 8, int 16, int 32, int 64, uint 8, uint 16, uint 32, uint 64, float, double	raw	Tag data type
Length(byte)	1 to 8	1	The default length for raw type is 1. The value is fixed for other data type except raw type.
User-defined Value for Fault Protection (Hex)		00	Set the user-defined value in the data block when you activate Fault Protection in the Produce Settings step and select "Proceed—Set to User-defined Value"

Parameter	Value	Default	Description
Endian Swap	None Byte swap Reverse Reverse with byte swap	None	Swapping the data. The item may change with different tag type or length for raw data type. <b>None:</b> Don't need to swap <b>Byte swap:</b> Switch the order of bytes. $0x11 22 33 44 55 66 77 88 \rightarrow 0x22 11 44 33 66 55 88 77$ <b>Reverse:</b> Reverse the order of bytes. $0x11 22 33 44 55 66 77 88 \rightarrow 0x28 77 66 55 44 33 22 11Reverse with byte swap: Reverse the order of bytes first, then switch the order of bytes. 0x11 22 33 44 55 66 77 88 \rightarrow 0x77 88 55 66 33 44 11 22$

Add Constant Block		
Name Constant		
Length(byte) 1		
Value ① 0x 00		
	CANCEL	SAVE AS DRAFT

Parameter	Value	Default	Description
Name	(An alphanumeric string)		1 to 32 characters.
Length(byte)	1 to 8	1	Data length of constant value.
Value	0x000000000000000000000000000000000000	0x00000000000000000	Set the constant value in Hex.

The configuration will display the below Frame Settings.

			CAN Port Settings > CAN P e Transaction	ort 1 > Add Produce Transaction		
	Pro	oduce Settings –		2	Frame Settings	3 Confirm
	CAN-I Ox 0					
	Da	ta Field				ADD FUNCTION BLOCK 👻
		Byte Offset	Name	Function Block	Length(byte)	
	>	0-1	data1	Data	2	
	>	2-5	data2	Data	4	:
		6-7	Constant 0x00FF	Constant	2	: · · · · · · · · · · · · · · · · · · ·
<	< BACK CANCEL					CANCEL NEXT >

#### Finally, confirm the transaction settings. Then, click SAVE AS DRAFT.

Home > CAN Proprietary > CAN Port Settings > CAN Port 1 > Ad	ld Produce Transaction		
← Add Produce Transaction			
Produce Settings	- 🗸 Frame Settings		
Produce settings	Frame settings		S Commi
Produce Settings			
Transaction Name: produce1			
Enable transaction: Enable			
Trigger Mode: Cyclic			
Cycle Interval(ms): 1000			
Fault Protection: Proceed - Set to User-Defined Value			
Fault Timeout(ms): 60000			
Trigger by RTR: Disable			
Frame Settings			
CAN-ID: 0x0123			
Frame Length(byte): 8			
- BACK		CANOT	
< BACK		CANCEL	SAVE AS DRAFT

Follow 3 steps configuration for Consume Transaction which MGate will receive data from CAN slave devices.

Port 1 > Add Consume Transaction					
← Add Consume Transaction					
2 Frame Settings	3 Confirm				
	CANCEL NEXT >				
	n				

Parameter	Value	Default	Description
Transaction Name	(An alphanumeric string)		1 to 64 characters.
Consume Timeout (ms)	10 to 65535	10000	The timeout value in milliseconds. If the consume transaction is not received within the timeout time, the device will be considered offline.

Type in the CAN-ID, according to the CAN device user manual. Click the ADD FUNCTION BLOCK button to add data blocks or constant blocks. The block setting is the same as the producer. Refer to the Produce Frame Settings' description.

Consume Settings	2 Fram	e Settings	3 Confirm
CAN-ID Dx 0123			
Data Field			ADD FUNCTION BLOCK 👻
Byte Offset Name	Function Block	Length(byte)	Data block Constant block
No data to display. Click "ADD FUN	ICTION BLOCK" to add one.		

Confirm the transaction settings. Click SAVE AS DRAFT.

Home > CAN Proprietary > CAN Port Settings > CAN Port 1 > Add Consume	e Transaction						
← Add Consume Transaction							
Consume Settings	Frame Settings		3 Confirm				
Consume Settings							
Transaction Name: consume1 Enable transaction: Enable Consume Timeout: Enable Timeout Time(ms): 10000							
Frame Settings							
CAN-ID: 0x0123							
Frame Length(byte): 8							
< BACK		CANCEL	SAVE AS DRAFT				

Regarding Request/Response Transaction, the MGate will send a request to the CAN device to query a data, and then wait for its response.

Home > CAN Proprietary > CAN Port Settings > CAN Port 1 > Add Request/response Transaction		
← Add Request/Response Transaction		
1 Request/Response Settings	2 Frame Settings	3 Confirm
Enable transaction		
Transaction Name		
ReadData		
Request Response		
Trigger Mode		A
Cyclic •		
Cycle interval(ms) 1000		
Fault Protection Proceed - Set to User-Defined Value		
Info Set the user-defined value in the data block under the frame settings in the next step.		
Fault Timeout(ms) 60000		
Maximum retry(count) ①		
3		
< BACK		CANCEL NEXT >

Parameter	Value	Default	Description
Transaction Name	(An alphanumeric string)		1 to 64 characters.
			Cyclic: The transaction is sent cyclically at
			the interval specified in the Cyclic Interval
	Cyclic		parameter.
Trigger Mode	Data Change	Cyclic	Data change: The transaction is sent when
	Boot-up		a change in data is detected.
			Boot-up: The transaction is sent once the
			CAN bus boots up
Cyclic Interval (ms)	10 to 65535	1000	The desired cyclic interval in milliseconds.
		Pause	Pause: The gateway will write the same
			data to the slave device.
	Pause		Proceed—Clear data to zero: The
Fault Protection	Proceed—Clear data to zero		gateway will write zero values to the slave
	Proceed—Set to User	1 dd5c	device.
	Defined Value		Proceed—Set to User Defined Value: A
			user-defined value will be written to the
			slave device.
Fault Timeout (ms)	100 to 65535	60000	Defines the communication timeout on the
	100 10 00000		opposite side.
			The request retries counts when a timeout
Maximum retry (count)	0 to 5	0	occurred without receiving a response. The
			response timeout value is set in the
			Response tab.

1 Request/Response Settings	
Enable transaction	
Transaction Name	
ReadData	
Request Response	
Response Timeout(ms) 1000	

Parameter	Value	Default	Description
Response Timeout (ms)	100 to 65535	1000	The desired response timeout value.

Here, set the request and response frame settings according to the CAN device user manual, including the CAN-ID, data blocks, or constant blocks. The block setting is the same as the producer. Refer to Produce Frame Settings' description.

2	Frame Settings	3 Confirm
		ADD FUNCTION BLOCK -
Function Block	Length(byte)	Data block Constant block
ION BLOCK" to add one.		

•	Request/Respons	e Settings		2 Frame Settings		3 Confirm
	Request	Response				
	CAN-ID 0x 0001					
	Data Field				ADD FUNCTION BLOCK	•
	Byte Offset	Name	Function Block	Length(byte)	Data block	
	No data to displ	lay. Click "ADD FUNCTION	BLOCK" to add one.		Constant block	

Confirm the transaction settings. Then click SAVE AS DRAFT.

Home > CAN Proprietary > CAN Port Settings > CAN Port 1 > Add Req	uest/response Transaction		
← Add Request/Response Transaction	n		
Request/Response Settings	V Frame Settings	3 Confirm	
Request/Response Settings			
Transaction Name: ReadData Enable transaction: Enable			
Request Trigger Mode: Cyclic Cycle Interval(ms): 1000 Fault Protection: Proceed - Set to User-Defined Value Fault Timeout(ms): 60000 Maximum retry(count): 3			
Response Response Timeout(ms): 1000			
Frame Settings			
Request CAN-ID: 0x0123 Frame Length(byte): 8			
Response CAN-ID: 0x0001 Frame Length(byte): 8			
< BACK		CANCEL SAVE AS DRAFT	

After all settings have been created, click the icon on the right-hand side of each transaction to edit, delete or clone it. Finally, click APPLY to activate all settings.

AN Port 1								EDIT
rame Format: CAN 2.0A (	(11 bits CAN-ID)							
audrate: 125 kbits/sec • More Information								
ADD DEVICE	:	Sens	sor				ADE	TRANSACTION -
Sensor	:	No.	Transaction Name	Status	Transaction Type	CAN-ID	Fram Lengi	e th(byte)
		1	produce1	🛛 Enable	Produce	0x0123	8	* *
		2	consume1	Enable	Consume	0x0123	8	Edit produce settin
		3	ReadData	Enable	Request	0x0123	8	Edit frame settings
					Response	0x0001	8	Clone
					Items per page	10 💌 1 - 3 of	3 IK	Delete

## **Protocol Settings—PROFINET IO Device Settings**

Configure the PROFINET IO Device setting on this page. The MGate 5123 supports two Application Relations (Ars) for two PLCs to access the same data via a shared device feature.

PROFINET IO Device Name:	MANAGE

Click **MANAGE** to edit PROFINET Device Name.

Edit PROFINET IO Device Name	
Device Name	
CANCEL SAVE	

Parameter	Value	Description
Device	<alphanumeric< th=""><th>Enter the PROFINET server name (if you type the name incorrectly, the</th></alphanumeric<>	Enter the PROFINET server name (if you type the name incorrectly, the
Name	string>	connection will fail).

Click on the **Application Relation** button to add tag data.

Home > PRC	DFINET IO Device > Application Rela	ation 1				
← Арр	olication Relation 1 🔹					
Input dat	ation Relation 1 ta size 0 lata size 0					
I/O Ma	apping					+ ADD SLOT
	Slot Number	Slot Name	Туре	Slot Data Size (bytes)		
~	4	Voltage	Input	10		2 I
	Tag name canopen_master/NMT/	'state	Data type uint16	Byte index 0 - 1	Quantity (bytes) 2	× •
	Tag name canopen_master/RPDO	1/ID2_TPDO1	Data type uint64	Byte index 2 - 9	Quantity (bytes) 8	<b>.</b> .

Click **ADD SLOT** in the I/O Mapping to add tag data to PROFINET slots.

Add Slot	
Slot Number	
1	
Туре	
Input	*
Slot Name	
Voltage	
Auto Adjust Slot Size	
Slot Data Size (bytes)	
0	
•	
Select Tags	
Info:	
Select one or more tag providers to get their tag	s, and select tags to
map data.	
Providers	
canopen_master	~
canopen_master	2 Tags
	2 1895
Selected Tags	
state (+1 more)	~
	CANCEL SAVE
	CANCEL SAVE

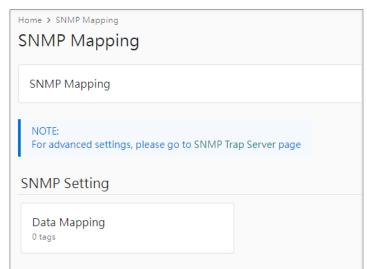
Parameter	Value	Description
Slot number 1 to 128		Slot number in PROFINET IO Controller program develops environment setting
Туре	Input Output	Input or output type to PROFINET IO Controller
		Set the name for slot
Providers		Select what tag data you would like to map to PROFINET

On completing the PROFINET mappings, click MANAGER to export the GSDML files. A GSDML file is used for easy configuration when setting the PROFINET IO controller system. Typically, users waste a lot of time on importing the MGate 5123 general GSDML files and setting the IO modules, respectively. If we import the specified GSDML, which is based on Modbus settings, we just need to pull the module to the PROFINET system. Then, the IO modules will be set, and you can run the communication.

	MANAGE
Edit	-
Export	GSDML v2.25
Export	GSDML v2.3
Export	GSDML v2.42

## **Protocol Settings—SNMP Mapping Settings**

Manage CAN to SNMP mapping data on this page. For detailed SNMP protocol settings, go to the SNMP Trap Server page.



	IMP Mapping	> SNMP Setting				
Data	Mapping					DELETE     HADD TAGS     The maximum number of tags is 1024
	#	SNMP OID	Provider	Source	Name	
	1	.1.3.6.1.4.1.8691.21.5122.3.1.1.1	canopen_master	RPDO1	RPDO1	^ <b>v</b> *
	2	.1.3.6.1.4.1.8691.21.5122.3.1.1.2	canopen_master	TPDO1	TPDO1	~ ¥ .
	3	.1.3.6.1.4.1.8691.21.5122.3.1.1.3	canopen_master	1	status	~ ¥ :
	4	.1.3.6.1.4.1.8691.21.5122.3.1.1.4	canopen_master	NMT	state	• · · .

#### Click **ADD TAGS** to add tags in the CAN settings.

Add Tag	
Info: Select one or more tag providers to get their tags, and select tag map data.	js to
Providers canopen_master	v
	1 Tags
Selected Tags	
state	~
CANCEL	SAVE

The OID is defined as below:

OID	String	OID (string type)	Description
1.3.6.1.4.1.8691	moxa	1.3.6.1.4.1.8691	
1.3.6.1.4.1.8691.21	mgate	{moxa}.21	MGate Series
1.3.6.1.4.1.8691.21.5123	mgate5123	{mgate}.5123	Model name
1 2 6 1 4 1 9601 21 5122 1	swMqmt	{mgate5123}.1	SNMP management
1.3.6.1.4.1.8691.21.5123.1	Swingini	{IIIgate5125}.1	Information
1.3.6.1.4.1.8691.21.5123.2	trap	{mgate5123}.2	SNMP trap
1.3.6.1.4.1.8691.21.5123.3	mapping	{mgate5123}.3	SNMP mapping
1.3.6.1.4.1.8691.21.5123.3.1	tags	{mapping}.1	Tag mapping
1.3.6.1.4.1.8691.21.5123.3.1.1	array of values	{tags}.1	Tag value
1.3.6.1.4.1.8691.21.5123.3.1.2	array of names	{tags}.2	Tag name
1.3.6.1.4.1.8691.21.5123.3.1.1.x	value of array[x]	{array of values}.x	Index of tag value
1.3.6.1.4.1.8691.21.5123.3.1.2.x	name of array[x]	{array of names}.x	Index of tag name

# Diagnostics

## **Diagnostics**—**Protocol Diagnostics**

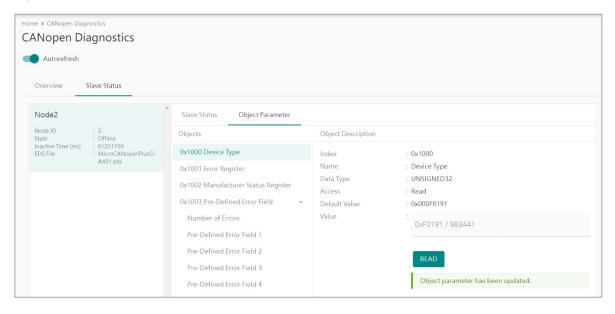
## Diagnostics—Protocol Diagnostics—CANopen Diagnostics

Home > CANopen Dia	-		
Autorefresh			
Overview	Slave Status		
CAN Status			CLEAR
State	:	Error active	
RX Count	:	0	
TX Count	:	0	
CRC Error	:	0	
Bit Error	:	0	
Stuff Error	:	0	
Bus-off Count	:	0	
CANopen St	atus		CLEAR
State	:	Operational	
PDO RX Count	:	0	
PDO TX Count	:	771	
Time pkt Count	:	0	
SYNC pkt Count	:	0	
EMCY pkt Count	:	0	
Heart/State pkt C	ount :	0	

In the Slave Status tab, check the detailed information regarding slave status and change the CANopen state machine at the right-hand side.

CANopen Diago				
Nutorefresh				
Overview 9	Slave Status			
Node2	í	Slave Status Object Para	meter	
Node ID State Inactive Time (ms)	: 2 : Operational : 72	Device Name	: Node2	Operational
EDS File	: MicroCANopenPlusCiA 401.eds	Node ID State	: 2 : Operational	Pre-operational
		Inactive Time (ms)	: 72	Stop
		EDS File	: MicroCANopenPlusCiA401.eds	Reset
				Store Parameter
				CLEAR APPLY

Furthermore, you can open the Object Parameter tab to check and change the slave device's CANopen object value.



## Diagnostics—Protocol Diagnostics—J1939 Diagnostics

	ome > J1939 Diagnostic 1939 Diagno		
	Autorefresh		
	Diagnostics	Live List	
1	CAN Bus		
	State		: error active
	Baudrate		: 1M bps
	Bus-off count		: 0
	J1939		
	Network address		: 255
	Sent message		: 0
	Received message		: 0

The Live List function allows you to check how many live devices are on the same network.

	ime > J1939 Diagnostics 1939 Diagnostics									
	Autorefresh									
Di	iagnostics	Live List								
Å	Address			Transmitted PGN count					Bus Load	
r	No data to displa	ay.								

## Diagnostics—Protocol Diagnostics—CAN Proprietary Diagnostics

ome > CAN Propri		agnostics	
Auto Refre	sh		
CAN Port 1			
CAN Status	5		
	Error active		
RX Count			
	11		
CRC Error	0		
Bit Error	0		
Stuff Error			
Bus-off Count	-		
Bus Loading	0%		
Transaction	n Status		
Sensor		•	
Transacti	on List		
Transaction N	ame	State	Failed Count
produce1		Failed	670095
consume1		Timeout	2
ReadData		Failed	670097

## **Diagnostics**—**Protocol Diagnostics**-**PROFINET Diagnostics**

Home > PROFINET Diagnostics	ostics				
Auto refresh					
Application Relation 1	Application Relation 2				
IO Controller Status					
MAC Address Operator Mode	-				
Parameters					
Update Time (ms) Device Name I/O Slots	-				
Slot Number	Slot Name	Туре	Data Size (bytes)	Data (hex byte)	Status
			No Data		

## **Diagnostics**—Protocol Traffic

### Diagnostics—Protocol Traffic—CANopen Traffic

Click **START** to start traffic log.

	Nopen Traffic pen Traffic						
STOP	Capturing						
<b>A</b>	uto Scroll	Type ALL			Node ID		t export test
No.	Time	Tx/Rx	Node ID	Туре	COB ID	Description	Data
1	0.752	Tx	2	RPDO1	0x0202	Receive PDO 1	00 00 00 00 00 00 00 00
2	0.762	Rx	2	TPDO1	0x0182	Transmit PDO 1	00 00 00 00 00 00 00 00
3	1.753	Tx	2	RPDO1	0x0202	Receive PDO 1	00 00 00 00 00 00 00 00
4	1.763	Rx	2	TPDO1	0x0182	Transmit PDO 1	00 00 00 00 00 00 00 00
5	2.758	Tx	2	RPDO1	0x0202	Receive PDO 1	00 00 00 00 00 00 00 00
6	2.769	Rx	2	TPDO1	0x0182	Transmit PDO 1	00 00 00 00 00 00 00 00
7	3.752	Tx	2	RPDO1	0x0202	Receive PDO 1	00 00 00 00 00 00 00 00
8	3.762	Rx	2	TPDO1	0x0182	Transmit PDO 1	00 00 00 00 00 00 00 00
9	4.755	Tx	2	RPDO1	0x0202	Receive PDO 1	00 00 00 00 00 00 00 00
10	4.765	Rx	2	TPDO1	0x0182	Transmit PDO 1	00 00 00 00 00 00 00 00

You can also read/write CAN data manually by clicking the **TEST** button and type in the CAN data frame.

Test
COB ID 0x 010
Data 0x01
'' for separate (e.g., 0x12,0x34,0x56)

### Diagnostics—Protocol Traffic—J1939 Traffic

Click **START** to start the J1939 traffic log.

	> J1939 Traffic 39 Traffic									
STA	RT Ready to capture									
	Auto Scroll								▲ EXPORT	
No.	Time	Send/Receive	Destination Address	Source Address	Priority	PGN	Da	ta		
No c	data to display.									

## Diagnostics—Protocol Traffic—CAN Proprietary Traffic

CAN Port 1	_						
START	Ready to capture						
💶 Auto	Scroll						
No.	Time(ms)	Direction	CAN-ID	RTR	Data Length(byte)	Data(hex)	
1	0.002	Receive	0x018F	Data Frame	8	00 00 00 00 00 00 00 00 00	
2	0.005	Send	0x020F	Data Frame	8	01 00 01 00 01 00 01 00	
3	0.006	Send	0x0210	Data Frame	8	01 00 01 00 01 00 01 00	
4	0.007	Send	0x0201	Data Frame	8	01 00 01 00 01 00 01 00	
5	0.007	Send	0x0202	Data Frame	8	01 00 01 00 01 00 01 00	
6	0.009	Send	0x0203	Data Frame	8	01 00 01 00 01 00 01 00	
7	0.010	Send	0x0204	Data Frame	8	01 00 01 00 01 00 01 00	
8	0.010	Send	0x0205	Data Frame	8	01 00 01 00 01 00 01 00	
9	0.011	Send	0x0206	Data Frame	8	01 00 01 00 01 00 01 00	

## **Diagnostics**—Event Log

#### **Diagnostics-Event Log-Log View**

Review and export all event information in the event log.

Event L	.og					
Home > Eve	ent Log					
						± EXPORT CLEAR ♂ REFRESH
ID	Severity	Category	Event Name	Source	Message	Timestamp
1	<ul> <li>Information</li> </ul>	Security	Login success	admin 10.122.8.171	Account 'admin' login successfully	2022-07-08T09:33:32.627+08:00
2	Warning	Security	Clear event log	admin 10.122.8.171	Clear event log	2022-07-08T09:33:18.867+08:00
						ltems per page: 10    1-2 of 2 K < 1 / 1

## Diagnostics-Event Log-Policy Settings

The event policy settings allow the MGate to record important events in the Remote Log to Syslog server and the Local Log; the MGate stores up to 10,000 events.

The MGate can also send email alerts, SNMP Trap messages, or open/close the circuit of the relay output when a selected event was triggered.

Filter events for easy reading or expand by clicking the category, such as System. Tick or untick the events if you want to log it and select which channels you want to use by clicking the channel name. After changing the settings, please remember to SAVE it.

Channels									
You need to edit the notification setting first. Click ed	lit button to apply any change.								
Local Log © Configured	Remote Log Oconfigured		1	SNMP Trap O Configured		/	Email O Configured		/
Events								DISCARD	SAVE
Select the events and customized notify channels.           SEVERITY         CHANNELS           System         System start		Information	Local log	Remote log SNMP trap	Email				
User trigger reboot		• Warning	Local log	Remote log SNMP trap	Email				
Power input failure		Alert	Local log	Remote log SNMP trap	Email Re	lay			
VTP update fail		Warning	Local log	Remote log					
<ul> <li>Network</li> <li>Security</li> </ul>									

System	Start system, User trigger reboot, Power input failure, NTP update failure			
Network	IP conflict, DHCP get IP/renew, IP changed, Ethernet link down			
Security	Clear event log, Login success, Login failure, Account/group changed, Password reached lifetime, SSL certificate import, Syslog certificate import			
Maintenance	Firmware upgrade success, Firmware upgrade failure, Configuration import success, Configuration import failure, Configuration export, Configuration changed, Load factory default			
Modbus client	Server connected, Server disconnected, Command recovered, Command fail			
Modbus server	Client connected; Client disconnected; Exception function			
EtherNet/IP	Adapter connected; Adapter disconnected			
PROFINET	I/O Device is connected, I/O Device is disconnected, I/O Controller is running, I/O Controller has stopped			
CANopen	Device state changed; CAN bus-off; slave initialization failed			
J1939	CAN bus-off			
CAN proprietary	CAN Error Passive, CAN bus-off, Transaction Success, Transaction Failed, Transaction Timeout			

#### Local Log Settings

Local Log Setting		
Event Log Overwrite Policy  Overwritre the Oldest Event Log  Stop Recording Event Log		
✓ Log Capacity Warning		
Capacity Threshold (%) 80		
Warning By		
	CANCEL	SAVE

Local Log Settings	Description
Event Log Overwrite Policy	Overwrites the oldest event log
	Stops recording event log
Capacity Threshold (%)	When the log amount exceeds the warning
Warning By	SNMP Trap
Warning By	Email

#### **Remote Log Settings**

Remote Log Settings	
Syslog Server 1 Enable	
TLS Authentication	
Upload TLS files to the bottom section	
IP Address	Port 514
Syslog Server 2	
TLS Authentication	
IP Address	Port 514

TLS Au	thentication		
	Common Name	Start Time	Expiration Time
N	o data to display.		
	nt Certificate Noose File No file chosen		
	nt Key No file chosen		
_	Certificate No file chosen		
U	PLOAD		

Remote Log Settings	Description
Syslog Server IP	IP address of a server that will record the log data
Syslog Server port	514
TLS Authentication	Enable TLS authentication. Note TLS files must be uploaded for a successful connection.

#### **SNMP Trap Settings**

SNMP Trap Server	
Trap Service           Omega         Active         Inactive	
For advanced settings, please go to SNMP Trap Server page	
CANCEL	SAVE

#### **Email Settings**

Email Setting		
SMTP Service		
Active		~
-Primary Server		
Mail Server (SMTP)	Port	
10.123.7.18	25	
Security Connection		
None		~
Password		
		-
From (Email address)		
test@moxa.com		
To (Email address, separated by semicolon)		
user@moxa.com		
	CANCEL	SAVE

Parameters	Description		
Mail Server (SMTP)	The mail server's domain name or IP address.		
Port	The mail server's IP port.		
Security Connection	TLS STARTTLS STARTTLS-None None		
Username	This field is for your mail server's username, if required.		
Password	This field is for your mail server's password, if required.		
From (Email address)	Email address from which automatic email warnings will be sent.		
To (Email address, separated by semicolon)	Email addresses to which automatic email warnings will be sent.		

## **Diagnostics**—Tag View

This page displays the tag live value generated by field devices and updates the values periodically. It is an easy and useful tool if you want to check whether the MGate receives the correct data from field devices. The gateway's timestamp shows the time data was updated to the tag. For example, when the CANopen\_master NMT state showing the master current state, 0 means the master is in operational mode, 1 it is in preoperational mode, and 2 it is stop mode.

Home > Tag View Tag View						
					<b>Q</b> Type to search	C REFRESH
Provider 🌩	Source 💠	Name 🌲	Туре	Value	Timestamp	
canopen_master	NMT	state	uint16	0x0000	2023-05-29718:49:58.409+00:00	
canopen_master	RPDO1	ID2_TPDO1	uint64	0x000000000000000000000000000000000000	2023-05-29T18:49:58.408+00:00	
canopen_master	TPDO1	ID2_RPDO1	uint64	0x0000000000000000	2023-05-29T18:49:58:407+00:00	

Write a value to the CAN device via Write value directly to test the communication with the CAN device.

Provider		
canopen_m	laster	
Source		
TPDO1		
Name		
ID2_RPDO1		
Туре		
uint64		•
Value		
0x 000000	0000000000	

## **Diagnostics**—Network Connections

See network-related information, including protocol, address, and state.

	letwork Connections ome > Network Connections						
Protocol		6 10	Local Address	5 · · · · ·	State		
Protocol	Recv-Q	Send-Q	Local Address	Foreign Address	State		
ТСР	0	0	*:80	*:0	LISTEN		
TCP	0	0	*:44818	*:0	LISTEN		
TCP	0	0	*:22	*:0	LISTEN		
TCP	0	0	*:443	*:0	LISTEN		
TCP	34	0	10.123.4.44:35032	10.123.7.18:25	CLOSE_WAIT		
TCP	0	0	10.123.4.44:443	10.122.8.171:53876	TIME_WAIT		
ТСР	0	255	10.123.4.44:443	10.122.8.171:53880	ESTABLISHED		

## **Diagnostics**-Ping

This network testing function is available only on the web console. The MGate gateway will send an ICMP packet through the network to a specified host, and the web console will immediately display the result.

Ping Home > Ping	
Ping Destination 192.168.127.2	
ΑCTIVATE	

### **Diagnostics-LLDP**

See LLDP related information, including Port, Neighbor ID, Neighbor Port, Neigh Port Description, and Neighbor System. Also, you can adjust the transmit interval for LLDP by clicking the **EDIT** button.

LLDP					
Home > LLDP					
LLDP Configuration					
<ul> <li>ULDP Service (Disabled Message Transmit interval: 30</li> </ul>	d) 0 seconds				EDIT
LLDP Table					
					C REFRESH
Interface	Neighbor ID	Neighbor Port	Neighbor Port Description	Neighbor System	
			No Data		

To enable or disable the LLDP service after clicking EDIT, simply click on the "Service" hyperlink or go to Security > Service page.

LLDP Configuration
LLDP Service Enable Disabled Note: enable/disable this service through Service Enablement
Message Transmit interval (sec) 30
CANCEL SAVE

# Security

To secure your MGate, refer to the following security functions and configure it according to your requirements. We also provide a guideline of recommended steps as best practices for secure configurations in most applications. For this, refer to the Security Hardening Guide for the MGate 5000 Series.

### Security—Account Management

#### Security-Account Management-Accounts

Accounts				
Home > Accounts				
				+ CREATE
Account Name	Group	Status	Creation Date	
admin	Administrator	Ø Active	2022-05-12	:

Only the Administrator group can create or edit accounts for user management. Click **CREATE** to add new accounts. Click the dot icon to edit the account.

:	Create New Account
Change Group	Account Name
Change Password	
Deactive	Group
Delete	Administrator 🗸
	New Password
	Ø
	Confirm New Password
	Ø
	CANCEL SAVE

Parameters	Value	Description
Group	Administrator, Operator, Guest	Users can change the password for different accounts. The MGate provides three build-in account groups: administrator, operator and guest. Administrator account can access all settings. Operator accounts can access most settings, except security categories. Guest account can only view the overview page. Create your own group for account management.

## Security-Account Management-Groups

roups		
me > Groups		
		+ CREATE
Group		
Administrator (built-in) This group is designed for the supervisor of the device. The accounts of this group will have full privileges. This is a built-in group and cannot be modified or deleted.	8 accounts	:
Operator (built-in) This group is designed for the maintainer of the device. The accounts of this group can modify and monitor most of the settings and troubleshooting functions.	0 accounts	:
Guest (built-in) This group is designed for the guest/visitor of the device. The accounts of this group can only monitor the status of the device.	1 accounts	:

Three MGate build-in types of groups are shown; you can also create your own group by clicking CREATE.

Create New Group		
Basic Information Name		
Description - optional		
Access Permissions		
System Configuration		
Read write		~
Protocol Setting		
Read write		~
<b>_</b>		
Diagnostic Read write		
Read write		•
Security		
No display		~
Maintenance		
Read write		~
Restart		
Read write		~
	CANCEL	

Parameters	Value	Description
<b>Basic Information</b>		Includes Name and Description for the new Group.
	No display	Corresponding to the configuration menu on the left-hand side of the
Access Permissions	Read only	web console, you can select different permissions for a new group.
	Read write	Displays will not show the page on the right-hand side menu.

## Security—Account Management—Password Policy

Password Policy Home > Password Policy
Password Strength Setting
Password Minimum Length 8
Password Complexity Strength Check          Select all password strength requirements         At least one digit (0-9)         Mixed upper and lower case letters (A-Z, a-z)         At least one special character (~! @#\$%^&*+=`]\`0{[];;'''<>,.?/)         Password Lifetime Setting
The password lifetime determines how long the password is effective. If password has expired, a popup message and event will notify user to change the password for security reasons.
Enable password lifetime check
Password Lifetime (day)
90
SAVE

Parameter	Value	Description
Password Minimum Length	8 to 128	The minimum password length
<b>Password Complexity Strength</b>		Selecting how the MGate checks the password's
Check		strength
Password lifetime Setting	90 to 180 days	Setting the password's lifetime period

## Security-Service

#### Service Enablement Home > Service Enablement Users can enable/disable the system service by toggling the buttons below. HTTP Service The HTTP console will redirect to HTTPS when switch it on. HTTPs Service Ping Service SD Card Reset button disable after 60 sec The reset button function will always enable when switch if off. SNMP Agent Service LLDP Service

Parameter	Value	Description
HTTP Service	Enable/Disable To enhance security, all HTTP requests will redire when the HTTP service is enabled. You can also c HTTP service.	
HTTPS Service	Enable/Disable	Disabling this service will disable the web console and search utility connections, thus cutting off access to the configuration settings. To re-enable the HTTPS communication, reset to the factory default settings via the hardware Reset button.
Ping Service	Enable/Disable	Disabling this service will block ping requests from other devices.
SD Card	Enable/Disable	Disabling this service will deactivate the SD card function for backup and restore configuration files.
SNMP Agent Service	Enable/Disable	Enable or disable SNMP agent function.
LLDP Service	Enable/Disable	Enable or disable LLDP function.
Reset button disable after 60 sec	Always enable and disable after 60 sec.	The MGate provides a Reset button to load factory default settings. For enhanced security, users can disable this function. In the disabled mode, the MGate will still enable the Reset button for 60 seconds after bootup, just in case you really need to reset the device.

## Security-Allow List

These settings are used to restrict access to the MGate by the IP address. Only IP addresses on the list will be allowed to access the device. Notice the restriction includes configuration and protocol conversion.

Allow List Home > Allow List Activate the accessible IP list (All communications are NOT allowed for the IPs NOT on the list)						
No.	Active	IP	Netmask			
1						
2						
3						
4						
5						

## Security—DoS Defense

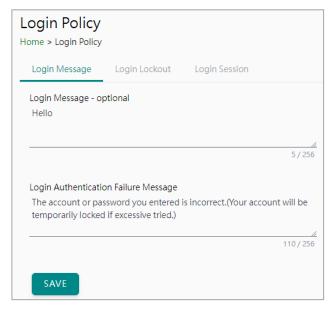
Select from several options to enable DoS Defense to fend off cybersecurity attacks. A denial-of-service (DoS) attack is an attempt to make a machine or a network resource unavailable. Select from the following options to counter DoS attacks.

DoS Defense Home > DoS Defense		
Configuration		
Null Scan		
NMAP-Xmax Scan		
SYN/FIN Scan		
FIN Scan		
NMAP-ID Scan		
SYN-Flood		
Enable		
Limit	4000	pkt/s
ICMP-Death		
Enable		
Limit	4000	pkt/s
SAVE		

## Security-Login Policy

#### Login Message

Input a message for Login or for Login authentication failure messages.



#### Login Lockout

Login Policy Home > Login Policy				
Login Message	Login Lockout	Login Session		
Enable Login Fa	ailure Lockout			
Max Failure Re	try Times			
5				
counter. Reset Peri	This addition allows you to specify the maximum period of login failure counter. Reset Period (min)			
10				
Lockout Time (	min)			
10				
SAVE				

Parameter	Value	Description
Max Failure Retry Times	1 to 10 (default 5)	Specify the maximum number of failures reties, if exceed the retry times, the MGate will lock out for that account login
Reset Period (min)1 to 1440 (default 10)		Specify the reset period time when enabling the "reset the login failure counter" function
.ockout Time(min) 1 to 60 (default 10)		When the number of login failures exceeds the threshold, the MGate will lock out for a period.

#### Login Session

Login Policy Home > Login Policy			
Login Message	Login Lockout	Login Session	
Maximum login use 5	er for HTTP+HTTPS		
Auto logout setting 1440	ı (min)		
SAVE			

Parameter	Value	Description
Maximum login users for HTTP+HTTPS	1 to 10 (default 5)	The number of users that can access the MGate simultaneously.
Auto logout setting (min)	1 to 1440 (default 1440)	Sets the auto logout period.

## Security—Certificate Management

Use this function to load the Ethernet SSL certificate. Import or delete SSL certificate/key files. This function is only available for the web console.

Certificate Management Home > Certificate Management Configuration					
Issue to	10.123.4.44				
Issue by	Moxa Inc.				
Valid	from 2022-6-2 to 2027-6-1				
SSL					
Select SSL Certificate	IMPORT				
Delete SSL Certificate	DELETE				

# Maintenance

## Maintenance—Configuration Import/Export

There are three main reasons for using the Import and Export functions:

- Applying the same configuration to multiple units. The Import/Export configuration function is a convenient way to apply the same settings to units in different sites. Export the configuration as a file and then import the configuration file onto other units.
- Backing up configurations for system recovery. The export function allows you to export configuration files that can be imported onto other gateways to restore malfunctioning systems within minutes.

Troubleshooting. Exported configuration files help administrators to identify system problems that provide useful information for Moxa's Technical Service Team when maintenance visits are requested.

For cybersecurity reason, y export the configuration file with an authentication key, length from 8 to 16 characters. Importing will fail if config file keys don't match between import and export files.

Home > Config. Import/Export Config. Import/Export				
Configuration	File Authentication			
Export configuration	EXPORT			
Import configuration	Update network settings			
	Choose File No file chosen			

Home > Config. Import/Export Config. Import/Export					
Configuration	File Authentication	_			
File authentication <ul> <li>Enable</li> </ul>	Disable				
File authentication	key		Q		
SAVE					

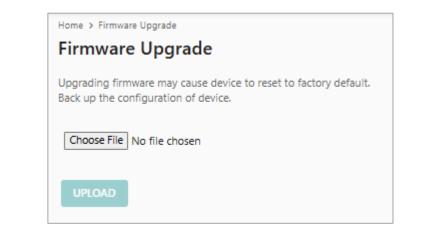
### Maintenance-Firmware Upgrade

Firmware updates for the MGate are available on the Moxa website. After you have downloaded the new firmware onto your PC, use the web console to write it onto your MGate. Select the desired unit from the list in the web console and click **Submit** to begin the process.



#### ATTENTION

DO NOT turn off the MGate power before you complete the firmware upgrade process. The MGate will erase the old firmware to make room for the new firmware to flash memory. If you power off the MGate and end the progress, the flash memory will contain corrupted firmware, and the MGate cannot boot. If this happens, contact Moxa RMA services.



### Maintenance-Load Factory Default

To clear all the settings on the unit, use the Load Factory Default to reset the unit to its initial factory default values.





#### ATTENTION

Load Default will completely reset the configuration of the unit, and all the parameters you have saved will be discarded. Do not use this function unless you are sure you want to completely reset your unit.

# Restart

Reboot the MGate by clicking the RESTART button.



#### ATTENTION

A reboot will discard unsaved configuration files.

Restart Home > Restart
Clicking "Restart" will disconnect Ethernet connections and reboot the system.
RESTART

# **Status Monitoring**

The Status Monitoring function provides status information of field devices when the MGate is being used as a CAN client. If a CAN device fails or a cable comes loose, the gateway won't be able to receive up-to-date data from the CAN device. The out-of-date data will be stored in the gateway's memory and will be retrieved by the client (e.g., PLC), which is not aware that the slave device is not providing up-to-date data. To handle this situation, the MGate provides a warning mechanism to report the list of slave devices that are still "alive" through the Status Monitoring function.

The MGate automatically creates a status tag when a CAN-based server device is created. This tag is used to show the connection status (valid or invalid) of the CAN-based server device. To monitor the status of the status tag, you can convert this tag to the northbound protocol and read for the northbound SCADA/device. Or, you can check the tag status on the MGate's web, the Tag View page.

To perform the status tag monitoring from your northbound protocol, go to the northbound protocol's page (for example, the PROFINET IO device page). Click ADD SLOT and select canopen\_master as the tag provider and select the "status" tag. The MGate will automatically add a mapping from this CAN-based tag to the PROFINET.

Add Slot
Slot Number 1
Type Input •
input .
Slot Name Voltage
Auto Adjust Slot Size
Slot Data Size (bytes) O
Select Tags
Info: Select one or more tag providers to get their tags, and select tags to map data.
Providers
canopen_master v
2 Tag
Selected Tags
state (+1 more)
CANCEL SAVE

The highest significant bit shows the status. 1 is invalid, 0 is valid.

Further details on the status codes:

- 1. Valid (0x0000000) Indicates the status is connected.
- 2. Invalid (0x8000000) Indicates the status is unknown.
- 3. Invalid (0x8000001) Indicates the status is offline.

Provider 🌲	Source 🔶	Name 🌩	Туре	Value	Timestamp
canopen_master	ID2	status	int32	invalid (0x80000001)	2023-06-19T17:47:39.118+00:00

# 4. Network Management Tool (MXstudio)

Moxa's MXstudio industrial network management suite includes tools such as MXconfig and MXview. MXconfig is for industrial network mass configuration; MXview is for industrial management software. For the software and related detailed information regarding MXview and MXconfig, as well as the supported product firmware versions, refer to the Moxa website at <u>https://www.moxa.com/en/products/industrialnetwork-infrastructure/network-management-software</u>.

When you discover a Moxa product that has not been integrated into the MXview or MXconfig, you may not be able to retrieve the product information from MXview or MXconfig. To solve this, you can download the plugin file from the Moxa MGate product website and then import/install the plugin into MXview or MXconfig.

After importing/installing the plugin files, the MGate products can be supported by MXview/MXconfig. Refer to the Moxa MGate product website to download plugin files: <u>http://www.moxa.com</u>. For more detailed functions such as supported functions on MXview/MXconfig, refer to the Tech Note: Configuring and Monitoring with MXview One/MXview and MXconfig.

The MGate has built-in Simple Network Management Protocol (SNMP) agent software that supports SNMP Trap, and RFC 1213 MIB-II.

# **RFC1213 MIB-II Supported SNMP Variables**

System MIB	Interfaces MIB	IP MIB	ІСМР МІВ
sysDescr	ifNumber	ipForwarding	icmpInMsgs
sysObjectID	ifIndex	ipDefaultTTL icmpInErrors	
sysUpTime	ifDescr	ipInReceives icmpInDestUnreachs	
sysContact	ifType	ipInHdrErrors	icmpInTimeExcds
sysName	ifMtu	ipInAddrErrors	icmpInParmProbs
sysLocation	ifSpeed	ipForwDatagrams	icmpInSrcQuenchs
sysServices	ifPhysAddress	ipInUnknownProtos	icmpInRedirects
	ifAdminStatus	ipInDiscards	icmpInEchos
	ifOperStatus	ipInDelivers	icmpInEchoReps
	ifLastChange	ipOutRequests	icmpInTimestamps
	ifInOctets	ipOutDiscards	icmpTimestampReps
	ifInUcastPkts	ipOutNoRoutes	icmpInAddrMasks
	ifInNUcastPkts	ipReasmTimeout	icmpInAddrMaskReps
	ifInDiscards	ipReasmReqds	icmpOutMsgs
	ifInErrors	ipReasmOKs	icmpOutErrors
	ifInUnknownProtos	ipReasmFails	icmpOutDestUnreachs
	ifOutOctets	ipFragOKs	icmpOutTimeExcds
	ifOutUcastPkts	ipFragFails	icmpOutParmProbs
	ifOutNUcastPkts	ipFragCreates	icmpOutSrcQuenchs
	ifOutDiscards	ipAdEntAddr	icmpOutRedirects
	ifOutErrors	ipAdEntIfIndex	icmpOutEchos
	ifOutQLen	ipAdEntNetMask	icmpOutEchoReps
	ifSpecific	ipAdEntBcastAddr	icmpOutTimestamps
		ipAdEntReasmMaxSize	icmpOutTimestampReps
		ipRouteDest	icmpOutAddrMasks
		ipRouteIfIndex	icmpOutAddrMaskReps
		ipRouteMetric1	
		ipRouteMetric2	
		ipRouteMetric3	
		ipRouteMetric4	
		ipRouteNextHop	
		ipRouteType	
		ipRouteProto	
		ipRouteAge	
		ipRouteMask	
		ipRouteMetric5	
		ipRouteInfo	
		ipNetToMediaIfIndex	
		ipNetToMediaPhysAddress	
		ipNetToMediaNetAddress	
		ipNetToMediaType	
		ipRoutingDiscards	

Address	тср мів	UDP MIB	SNMP MIB
Translation MIB			
atIfIndex	tcpRtoAlgorithm	udpInDatagrams	snmpInPkts
atPhysAddress	tcpRtoMin	udpNoPorts	snmpOutPkts
atNetAddress	tcpRtoMax	udpInErrors	snmpInBadVersions
	tcpMaxConn	udpOutDatagrams	snmpInBadCommunityNames
	tcpActiveOpens	udpLocalAddress	snmpInBadCommunityUses
	tcpPassiveOpens	udpLocalPort	snmpInASNParseErrs
	tcpAttemptFails		snmpInTooBigs
	tcpEstabResets		snmpInNoSuchNames
	tcpCurrEstab		snmpInBadValues
	tcpInSegs		snmpInReadOnlys
	tcpOutSegs		snmpInGenErrs
	tcpRetransSegs		snmpInTotalReqVars
	tcpConnState		snmpInTotalSetVars
	tcpConnLocalAddress		snmpInGetRequests
	tcpConnLocalPort		snmpInGetNexts
	tcpConnRemAddress		snmpInSetRequests
	tcpConnRemPort		snmpInGetResponses
	tcpInErrs		snmpInTraps
	tcpOutRsts		snmpOutTooBigs
			snmpOutNoSuchNames
			snmpOutBadValues
			snmpOutGenErrs
			snmpOutGetRequests
			snmpOutGetNexts
			snmpOutSetRequests
			snmpOutGetResponses
			snmpOutTraps
			snmpEnableAuthenTraps
			snmpSilentDrops
			snmpProxyDrops