# **MGate 5134 Series User Manual**

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www.moxa.com/products



### MGate 5134 Series User Manual

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The MGate 5134 is an industrial Ethernet gateway for converting Modbus RTU/ASCII/TCP to PROFINET network communications. To integrate existing Modbus devices into a PROFINET network, use the MGate 5134 as a Modbus client to collect data and exchange data with PROFINET host. All models are protected by a rugged and compact metal housing, are DIN-rail mountable, and offer built-in serial isolation. The rugged design is suitable for industrial applications such as factory automation, power, oil & gas, water and wastewater, and other process automation industries.

# **Connecting the Power**

The unit can be powered by connecting a power source to the terminal block:

- 1. Connect the 12 to 48 VDC power line or DIN-rail power supply to the MGate's power terminal block.
- 2. Tighten the screws on both sides of the terminal block.
- 3. Turn on the power source.

Note that the unit does not have an on/off switch. It automatically turns on when it receives power. The PWR LED on the top panel will glow to show that the unit is receiving power. For power terminal block pin assignments, refer to the *Quick Installation Guide*, **Power Input and Relay Output Pinout** section.

# **Connecting Serial Devices**

The MGate supports Modbus serial devices. Before connecting or removing the serial connection, first make sure the power is turned off. For the serial port pin assignments, refer to the *Quick Installation Guide*, **Pin Assignments** section.

# **Connecting to a Network**

Connect one end of the Ethernet cable to the MGate's 10/100M Ethernet port and the other end of the cable to the Ethernet network. The MGate will show a valid connection to the Ethernet in the following ways:

- The Ethernet LED maintains a solid green color when connected to a 100 Mbps Ethernet network.
- The Ethernet LED maintains a solid orange color when connected to a 10 Mbps Ethernet network.
- The Ethernet LED will flash when Ethernet packets are being transmitted or received.

# Installing DSU Software

If you do not know the MGate gateway's IP address when setting it up for the first time (default IP is *192.168.127.254*); use an Ethernet cable to connect the host PC and MGate gateway directly. If you connect the gateway and host PC through the same Ethernet switch, make sure there is no router between them. You can then use the **Device Search Utility (DSU)** to detect the MGate gateways on your network. You can download DSU from Moxa's website: <u>www.moxa.com</u>.

The following instructions explain how to install the DSU, a utility to search for MGate units on a network.

1. Locate and run the following setup program to begin the installation process:

dsu\_setup\_[Version]\_Build\_[DateTime].exe

- This version might be named dsu\_setup\_Ver2.x\_Build\_xxxxxxx.exe
- 2. The Welcome window will greet you. Click Next to continue.
- When the Select Destination Location window appears, click Next to continue. You may change the destination directory by first clicking on Browse....
- 4. When the **Select Additional Tasks** window appears, click **Next** to continue. You may select **Create a desktop icon** if you would like a shortcut to the DSU on your desktop.
- 5. Click Install to copy the software files.
- 6. A progress bar will appear. The procedure should take only a few seconds to complete.
- A message will show the DSU has been successfully installed. You may choose to run it immediately by selecting Launch DSU.
- You may also open the DSU through Start > Programs > MOXA > DSU.

The DSU window should appear as shown below. Click **Search** and a new Search window will pop up.

DSU	-Fee View Hele						×
<u>File Fur</u> <u>Exit</u>	nction <u>V</u> iew <u>H</u> elp <u> </u>			Lock Import Ex	port Upgrade		
No /	Model	LAN1 MAC Address	LAN1 IP Address	LAN2 MAC Address	LAN2 IP Address	Status	Firmware Version
1	MGate 5134	00:90:E8:51:34:32	10.123.20.47				XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

# Log In to the Web Console

Use the Web console to configure the MGate through Ethernet or verify the MGate's status. Use a web browser, such as Google Chrome to connect to the MGate, using the HTTPS protocol.

When the MGate gateway appears on the DSU device list, select the gateway and right-click the mouse button to open a web console to configure the gateway.

On the login page, create an account name and set a password that is at least 8 characters long when you log in for the first time. Or if you already have an account, log in with your account name and password. If you change the MGate's IP and other related network settings, click SAVE, and the MGate will reboot.

ΜΟΧΛ	
Log in to MGate 5134_1234567	
Account Name	
Password	Ø
	LOG IN

# microSD

The MGate provides users with an easy way to back up, copy, replace, or deploy. The MGate is equipped with a microSD card slot. Users can plug in a microSD card to back up data, including the system configuration settings.

#### First time use of a new microSD card with the MGate gateway

- 1. Format the microSD card as FAT file system through a PC.
- 2. Power off the MGate and insert the microSD card (ensure that the microSD card is empty).
- 3. Power on the MGate. The default settings will be copied to the microSD card.
- 4. Manually configure the MGate via the web console, and all the stored changes will be copied to the microSD card for synchronization.

# First time use of a microSD card containing a configuration file with the MGate gateway

- 1. Power off the MGate and insert the microSD card.
- 2. Power on the MGate.
- 3. The configuration file stored in the microSD card will automatically be copied to the MGate.

#### Duplicating current configurations to another MGate gateway

- 1. Power off the MGate and insert a new microSD card.
- 2. Power on the MGate.
- 3. The configuration will be copied from the MGate to the microSD card.
- 4. Power off the MGate and insert the microSD card into the other MGate.
- 5. Power on the second MGate.
- 6. The configuration file stored in the microSD card will automatically be copied to the MGate.

#### Malfunctioning MGate replacement

- 1. Replace the malfunctioning MGate with a new MGate.
- 2. Insert the microSD card into the new MGate.
- 3. Power on the MGate.
- 4. The configuration file stored on the microSD card will automatically be copied to the MGate.

#### microSD card writing failure

The following circumstances may cause the microSD card to experience a writing failure:

- 1. The microSD card has less than 20 Mbytes of free space remaining.
- 2. The microSD card is write-protected.
- 3. The file system is corrupted.
- 4. The microSD card is damaged.

The MGate will stop working in case of the above events, accompanied by a flashing Ready LED and beeping alarm. When you replace the MGate gateway's microSD card, the microSD card will synchronize the configurations stored on the MGate gateway. Note that the replacement microSD card should not contain any configuration files on it; otherwise, the out-of-date configuration will be copied to the MGate device.

# 3. Web Console Configuration and Troubleshooting

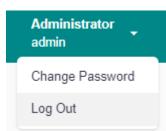
This chapter provides a quick overview of how to configure the MGate 5134 by web console.

# System Dashboard

This page gives a system dashboard of the MGate 5134 gateway.

DASHBOARD System Dashboard			System Dashboard em Dashbo								
SYSTEM SETTINGS	Т	Syst	tem Informatio	on				Panel Status			
General Settings Network Settings Serial Settings SNMP Setting ~ PROTOCOL SETTING			-		Model Name Serial No. Firmware version Uptime IPv4 MAC address MicroSD	MGate 5134 TEFDA9875543 1.0.0 Build 22090811 4 days 08H48m24s 10.123.4.46 0.090.E8.83.32.42 Not detected		System LED PWR1 Port LED	PWR2	READY	•
Modbus Client PROFINET IO Device	L		MG	ate 5134				ETH1	ETH2	PN	MB
DIAGNOSTIC	L	Eve	nt Summary				Go to View	Relay State			
Protocol Diagnostic ~ Protocol Traffic ~	I.		• •		• Warning 122	• Info 94		Event	State		
Event Log v		ID	Severity	Message		Timestamp	*	Power input 1 failure	Alarm		ACKNOWLEDGE
Tag View		1	• Alert	Power input 1 failure		2022-09-08T03:56:05.110+08:00		Power input 2 failure			ACKNOWLEDGE
Network Connections Ping		2	Alert     Alert	Ethernet port 1 link down Power input 1 failure		2022-09-08T03:56:05.098+08:00 2022-09-08T03:54:00.526+08:00	- 1	Ethernet 1 link down	Alarm		ACKNOWLEDGE
LLDP		4	Alert     Alert	Ethernet port 1 link down		2022-09-08103:54:00.526+08:00	- 1	Ethernet 2 link down			ACKNOWLEDGE
SECURITY		5	• Alert	Power input 1 failure		2022-09-07T07:17:06.923+08:00					
Account Management v	Ŧ	6	Alert	Ethernet port 1 link down		2022-09-07T0717:06 900+08:00	*				

You can change your password or log out using the options on the top-right corner of the page.



# **System Settings**

# System Settings—General Settings

On this page, you can change the name of the device and time settings.

Home > General Set	0	
System	Time	
Host Name MGate 5134_	1234567	
Description - Op	tional	
SAVE		

#### System Settings

Parameter	Value	Description			
		Enter a name that can help you uniquely identify the			
Host Name	Alphanumeric string	device. For example, you can include the name and			
		function of the device.			
Description	Alphanumeric string	(optional) You can include additional description about the			
Description	Alphanumenc string	device such as function and location.			

#### Time Settings

The MGate has a built-in real-time clock for time-calibration functions. Functions such as logs use the real-time clock to add the timestamp to messages.



#### **ATTENTION**

First-time users should select the time zone first. The console will display the actual time in your time zone relative to the GMT. If you would like to modify the real-time clock, select Local time. MGate's firmware will modify the GMT time according to the Time Zone setting.

# General Setting

Home > General Setting

iystem	Time					
urrent date	and time: July	4, 2022	at 18:29:	23		
imezone (GMT+08:0	0)Taipei					~
aylight sav Enable	ing time Disabled					
Start Month	Week		Day		Hour	
3	▶ 5	~	0	~	1	~
End Month	Week		Day		Hour	
10	▼ 5	~	0	~	1	~
Offset +00:00		*				
ync Mode Manual	🔵 Auto					
e sync wi	th browser					
Date 2022/07	/04					
Hour 18	Minute 28	Sec 19				

SAVE

Parameter	Value	Description			
Time zone	User-selectable time zone	Shows the current time zone selected and allows change to			
Time zone	User-selectable time zone	a different time zone.			
Daylight saving	Enable	Enable and set up the daylight saving time; or disable			
time	Disable	daylight saving time.			
	Manual	Use this setting to manually adjust the time (1900/1/1-			
	Manual	2037/12/31) or sync with the browser time			
		Specify the IP or domain of the time server to sync with			
		(E.g., 192.168.1.1 or time.stdtime.gov.tw).			
Sync Mode		This optional field specifies the IP address or domain name			
	Auto	of the time server on your network. The module supports			
		SNTP (RFC-1769) for automatic time calibration. The			
		MGate will request the time information from the specified			
		time server per the configured time.			



### ATTENTION

If the dispersion of the time server is higher than the client (MGate), the client will not accept NTP messages from the time server. The MGate's dispersion is 1 second. You must configure your time server with a dispersion value lower than 1 sec for the NTP process to complete.

# System Settings—Network Settings

You can change the IP Configuration, IP Address, Netmask, Default Gateway, and DNS settings on the **Network Settings** page.

Network Setting Home > Network Setting	
LAN Mode	
Switch 🗸	
LAN 1 IP Configuration	
OHCP 💽 Static	
IP Address	
10.123.4.44	
Netmask	
255.255.255.0	
Gateway	
10.123.4.1	
DNS Server	
Preferred DNS Server	
10.168.1.23	
Alternative DNS Server	
10.168.1.24	
10.100.1.24	
SAVE	

Parameter	Value	Description		
LAN Mode	Switch, Dual IP, Redundant LAN	The <b>Switch</b> mode allows users to install the device with daisy- chain topology. The <b>Dual IP</b> mode allows the gateway to have two different IP addresses, each with distinct Netmask and gateway settings. The IP addresses can have the same MAC address. <b>NOTE:</b> In the <b>Dual IP</b> mode, the PROFINET protocol can only be used on the LAN1 port (ETH1). The <b>Redundant LAN</b> mode allows users to use the same IP address on both Ethernet ports. The default active LAN port is ETH1 after bootup. If the active LAN fails to respond, the device will automatically switch to the backup LAN ETH2.		
IP Configuration DHCP, Static IP		Select <b>Static IP</b> if you are using a fixed IP address. Select the DHCP option if you want the IP address to be dynamically assigned.		
IP Address	192.168.127.254 (or other 32-bit number)	The <b>IP Address</b> identifies the server on the TCP/IP network.		
Netmask	255.255.255.0 (or other 32-bit number)	Identifies the server as belonging to a Class A, B, or C network.		
Gateway	0.0.0.0 (or other 32-bit number)	The IP address of the router that provides network access outside the server's LAN.		
Preferred DNS Server	0.0.0.0 (or other 32-bit number)	The IP address of the primary domain name server.		
Alternative DNS Server	0.0.0.0 (or other 32-bit number)	The IP address of the secondary domain name server.		

# System Settings—Serial Settings

The serial interface supports RS-232, RS-422, and RS-485 interfaces. You must configure the baudrate, parity, data bits, and stop bits before using the serial interface for the Modbus RTU/ASCII protocol. Incorrect settings will cause communication failures.

#### Serial Setting

Home > Serial Setting					
Port	Interface	Baud Rate	Parity, Data Bits, Stop Bits	Flow Control	
#1 AAAAA	RS-232	115200	Even, 8, 1	None	/ 6

Click the "pen" icon to configure serial port parameters, such as the interface, baudrate, terminator, and pull-up/pull-down resistor.

< #1
Home > Serial Setting > # 1
Alias
Interface
RS-485 2-wire 🗸
Terminator
120Ω
0 0
Pull-up & Pull-down Resistor
🔵 1kΩ 💿 150kΩ
Baud Rate
38400 🗸
Parity
None 🗸
Data Bits
○ 5 ○ 6 ○ 7 ● 8
Chain Bita
Stop Bits
1 ○ 2
FIFO
Enable Disabled

Parameter	Value	Description
Alias	Alphanumeric string	Allows you to define an alias to a port for easier identification. Max. 16 characters.
	RS-232, RS-422,	
Interface	RS-485 2-wire,	
	RS-485 4-wire	
		Default is none, which means the terminator is disabled. Try to
Terminator	120Ω, None	enable the 120 $\Omega$ when the communication has issues, especailly
		for long distance communication.
Pull-up & Pull-	1kΩ, 150kΩ	Default value is 150 k $\Omega$ . Set the value depending on the system
down Resistor	1K52, 150K52	requirements.
Baudrate	300 bps to 921600 bps	The baudrate value can be also self-defined as long as it is
Dauurate	200 nh2 ro 321000 nh2	between 300 bps to 921600 bps.
Parity	None, Odd, Even,	
Failty	Mark, Space	
Data Bits	5, 6, 7, 8	
Stop Bits	1, 2	

Parameter	Value	Description
		The internal buffer of UART. Disabling FIFO can reduce the
FIFO	Enable, Disable	latency time when receiving data from serial communications,
		but this will also slow down the throughput.

#### RTS Toggle

The RTS Toggle function is available only in the **RS-232** mode. This flow-control mechanism is achieved by toggling the RTS pin in the transmission direction through a software setting. Data is transmitted after the RTS pin is toggled ON for the specified time interval. After the data transmission is finished, the RTS pin will toggle OFF for the specified time interval automatically.

Flow Control RTS toggle		RTS on delay 0	RTS off delay O	
Parameter Value		Description		
Flow Control	None,	The RTS Toggle will turn off the RTS signal when there is no data to be		
(only for RS-	RTS/CTS,	sent. If there is data to be sent, the RTS toggle will turn on the RTS signal		
232 mode) RTS Toggle		before a data transmission and off on completion of the transmission.		
<b>RTS on delay</b>	0 to 100 ms	Only available for the RS-232 mode to implement the RTS Toggle function.		
RTS off delay	0 to 100 ms	Only available for the RS-232 mode to implement the RTS Toggle function.		

## System Settings—SNMP Settings

### System Settings—SNMP Settings—SNMP Agent

SNMP A Home > SNM	-	
General	SNMPv3 Account	SNMPv3 Account Protection
Status	Disabled	
Note: enable/	disable this service through	Service Enablement
Version v1 v2c v3		~
Contact		
Location		
Read Only C	Community	
Read/Write	Community	
SAVE		

Parameters	Description
Version The SNMP version; the MGate supports SNMP V1, V2c, and V3.	
Contact	The optional contact information usually includes an emergency contact name and telephone number.
Location	The location information. This string is usually set to the street address where the MGate is physically located.

Parameters	Description
Read Only Community	A text password mechanism that is used to weakly authenticate queries to agents of managed network devices.
Read/Write Community	A text password mechanism that is used to weakly authenticate changes to agents of managed network devices.
Minimum Authentication/Privacy Password Length	Minimum Authentication/Privacy Password Length must be between 8 and 64.

#### Read-only and Read/write Access Control

You can define usernames, passwords, and authentication parameters in SNMP for two levels of access control: read-only and read/write. The access level is indicated in the value of the Authority field. For example, Read-only authentication mode allows you to configure the authentication mode for read-only access, whereas Read/Write authentication mode allows you to configure the authentication mode for read/write access. For each level of access, you may configure the following:

### SNMP Agent

Home > SNMP Agent					
General SNMPv3 Account	SNMPv3 Acco	unt Protection			
			maximum nur	+ CR	
Account Name Au	Ithority	Authentication Type	Privacy Type		
center Rea	ad/Write	SHA1	Disable	0°	Ō

#### Create SNMPv3 Account

Account Name	
Authority	
Read Only	~
Authentication Type	
Disable	~

CANCEL

Parameters Value Description Account Name The username for which the access level is being defined. Read Only Authority The level of access allowed Read/Write Disable (Default) MD5 SHA1 Use this field to select MD5 or SHA as the method of password encryption for the specified level of access, or to disable Authentication Type SHA-224 SHA-256 authentication. SHA-384 SHA-512 Disable (Default) Use this field to enable or disable data encryption for the DES-CBC **Privacy Type** specified level of access. If you enable a privacy type, please AES-128 also configure the privacy password.

If you need to change the SNMP Account settings created previously, click on the button on the right of the configured SNMP item to change settings, such as Authentication Type, or Privacy Type.

Account Name		
Authority Read/Write	•	
Authentication 7 SHA-512	Гуре	
Authentication F	Password 🔌	
Privacy Type AES-128		
Privacy Password	d Q	
	CANCEL SAVE	
ome > SNMP Age		
	SNMPv3 Account	SNMPv3 Account Protect
General		
	NMPv3 account if au	thentication failed
☑ Disable SI	NMPv3 account if au	thentication failed
Disable Sl Max. Auth 5		
<ul> <li>Disable SI</li> <li>Max. Auth</li> <li>5</li> <li>Enabl</li> </ul>	entication Failures	ntication failure

Parameters	Value	Description		
Max Authentication Failures	1 to 10 (default 5)	Specifies the maximum number for authentication failures. If this number is exceeded, the MGate will disable SNMPv3.		
Each Authentication Failure Timeout (min.)	1 to 1440 (detault 10)	Specifies a timeout period when enabling the <b>Timeou</b> for authentication failure function		

Parameters	Value	Description		
		When the number of authentication failures exceeds		
Account Disabled Time	1 to 60 (default 10)	the value set in Max Authentication Failure Times		
Interval (min)		the MGate will disable the SNMPv3 for Account		
		Disabled Time Interval.		

### System Settings—SNMP Settings—SNMP Trap



Set up the SNMP trap server to send the trap events, such as warning messages.

	IMP Trap ne > SNMP Trap								
G	eneral SN	MP Trap Se	erver						
							maximum nur	-	REATE ap server is 2
	Server IP	Port	Trap Version	Community	Account Name	Authentication Type	Privacy Type		
	192.168.3.4	4442	Disable	-	-	-	-	ľ	٥

Configure the SNMP trap server by inputting the server's IP or domain name.

Create Trap Server		
General Setting		
Server IP		
Port		
Trap Method		
Trap Version		
Disable		*
	CANCEL	SAVE

Parameters	Description
Server IP	SNMP server IP address or domain name.
Port	SNMP server IP Port.

Parameters	Description	
Trap Version	Disable	
	SNMPv1	
	SNMPv2c	
	SNMPv3	

# **Protocol Settings**

# **Protocol Settings—Modbus Client Settings**

You can manage Modbus devices and their Modbus command tables on this page.

Modbus Master Home > Modbus Master	
Protocol Name	
🌞 Modbus Master	MANAGE 🗸
Modbus TCP	
TCP 2 Device, 3 Command	
Modbus RTU/ASCII	
COM1 (ASCII) 3 Device, 5 Command	
Editing	DISCARD

The MGate supports csv file import/export for Modbus settings; it is easy to use when you back up the settings or during installation stage.

Protocol Name	
🌞 Modbus Master	MANAGE 🔺
Modbus TCP	Import Configuration Export Configuration

Click TCP or the serial port column to set up the Modbus device.

Configure the basic setting for Modbus TCP by clicking the icon next to the Operation Mode: TCP.

< TC	CP			
Home > I	Modbus Master > TCP			
Search (	on Mode: TCP 🎄 Command Name	Basic Setting Initial Delay (ms)		
<b>Q</b> Typ	e to search	0		
IC	ADD DEVICE	Maximum Retry 3		
-	Meter			
	⊘ Enable	Response Timeout (ms)		
	Slave IP: 192.168.10.123 Slave Port: 502 Slave ID: 2	1000		
			CANCEL	DONE

Parameter	Value	Default	Description
Initial delay	0 to 30000 ms	0	Some Modbus slaves may take more time to boot up than other devices. In some environments, this may cause the entire system to experience repeated exceptions during the initial boot-up. After booting up, you can force the MGate to wait before sending the first request with the Initial Delay setting.
Maximum Retry	0 to 5	3	This is used to configure how many times the MGate will try to communicate with the Modbus slave when the Modbus command times out.
Response Timeout	10 to 120000 ms	1000	Based on the Modbus standard, the device manufacturer defines the time a slave device takes to respond to a request. A Modbus master can be configured to wait a certain amount of time for a slave's response. If no response is received within the specified time, the master will disregard the request and continue operation. This allows the Modbus system to continue the operation even if a slave device is disconnected or faulty. On the MGate, the Response timeout field is used to configure how long the gateway will wait for a response from a Modbus slave. Refer to your device manufacturer's documentation to manually set the response timeout.

Add the Modbus device by clicking the **ADD DEVICE** button.

< T(	CP								
	Modbus Master > TCP								
Operati	ion Mode: TCP 🎄								
	Command Name								
Q Typ	be to search	-							
	ADD DEVICE	Meter					+ ADD COMMANI	) 🛃 IMPORT	T 🖈 EXPORT
Ĩ	Meter :		No.	Command Name	Function	Address, Quantity	Trigger	Poll Interval (ms)	Enable
	Slave IP: 192.168.10.123 Slave Port: 502 Slave ID: 2	Ť	1	Voltage	3	Read 0, 10	Cyclic	1000	Enable
Editing								GO	TO APPLY SETTINGS
Ste	p 1: Add Modbus	devi	ce i	informatior	า				
<	Create New Dev	ice							
1	Basic Setting			-2 Command			3	Confirm	
~	Enable this device								
De	evice Name								
	Vleter								
-									
SI	ave IP								
1	92.168.10.123								
SI	ave Port								
	502								
_									
SI	ave ID								
2									
_	-								

CANCEL

NEXT

Parameter	Value	Default	Description
Device Name	Alphanumeric string		Max. 32 characters.
Slave IP	0.0.0.0 to 255.255.255.255	0.0.0.0	The IP address of a remote slave device.
Slave Port	1 to 65535	502	The TCP port number of a remote slave device.
Slave ID	1 to 255	1	The Modbus slave ID.



Enable this command		
asic		
ommand Name		
/oltage		
unction		
23 - Read/Write Multiple Regi	sters	~
,		
Read/Write Multiple Registe	ers	
Read Starting Address	Read Quantity	
0	10	
Write Starting Address	Write Quantity	
0	1	
Trigger		
Data Change		~
Endian Swap		
None		~
Fault Protection		
Keep latest data		~
_		
9		
ад Туре		
aw		~
	CANCEL	DON
	CANCEL	DON

Parameter	Value	Default	Description
Command Name	Alphanumeric string		Max. 32 characters.
Function	<ol> <li>1 - Read Coils</li> <li>2 - Read Discrete Inputs</li> <li>3 - Read Holding Registers</li> <li>4 - Read Inputs Registers</li> <li>5 - Write Single Coil</li> <li>6 - Write Single Register</li> <li>15 - Write Multiple Coils</li> <li>16 - Write Multiple</li> <li>Registers</li> <li>23 - Read/Write Multiple</li> <li>Registers</li> </ol>		When a message is sent from a client to a server device, the function code field tells the server what kind of action to perform.
Trigger	Cyclic Data Change Disable		Disable: The command was never sent Cyclic: The command is sent cyclically at the interval specified in the Poll Interval parameter. Data change: The data area is polled for changes at the time interval defined by Poll Interval. A command is issued when a change in data is detected.
Poll Interval (This will show up when you select trigger mode 'cyclic'.)	100 to 1200000 ms	1000	Polling intervals are in milliseconds. Since the module sends all requests in turns, the actual polling interval also depends on the number of requests in the queue and their parameters. The range is from 100 to 1,200,000 ms.

Parameter	Value	Default	Description
Endian Swap	None Byte Word Byte and Word	None	Data Byte Swapping None: Don't need to swap Byte: 0x0A, 0x0B, 0x0C, 0x0D becomes 0x0B, 0x0A, 0x0D, 0x0C Word: 0x0A, 0x0B, 0x0C, 0x0D becomes 0x0C, 0x0D, 0x0A, 0x0B. Byte and Word: 0x0A, 0x0B, 0x0C, 0x0D becomes 0x0D, 0x0C, 0x0B, 0x0A.
Read Starting Address	0 to 65535	0	Modbus register address.
Read Quantity	Read Coils: 1 to 2000 Read Discrete Inputs: 1 to 2000 Read Inputs Registers: 1 to 125 Read Holding Registers: 1 to 125 Read/Write Multiple Registers: 1 to 125	10	Specifying how many items to read.
Write Starting Address	0 to 65535	0	Modbus register address.
Write Quantity	Write Multiple Coils: 1 to 1968 Write Multiple Registers: 1 to 123 Read/Write Multiple Registers: 1 to 123	1	Specifying how many items to write into.
Fault Protection	Keep latest data Clear all data bits to 0 Set to user defined value		If the MGate's connection to the other side (server/slave) fails, the gateway cannot receive data, but the gateway will continuously send output data to the Modbus TCP server device. To avoid problems in this case, the MGate can be configured to react in one of the following three ways: Keep the latest data, clear data to zero, set the data bits to user-defined values.
User-defined Value (This will show up when you select Fault Protection mode as 'Set to user defined value'.) Fault Timeout	00 to FF (Hex)	00 00	The user-defined values to write into the data bits when the Set to user defined value option is selected.
(This will show up when you select Fault Protection mode as 'Set to user defined value'.)	1 to 86400 ms	3600	Defines the communication timeout for the opposite side.
Тад Туре	raw, boolean, int16, int32, int64, uint16, uint32, uint64, float, double, string	raw	Specifying the tag data type. The default is raw for fast multiple data mapping. For other data types, you could also scale the resource data. There are two types: • Slope-intercept: tag value = (source value * slope) +offset • Point-slope: tag value = target min + (source value - source min) * (target max target min. source max source min.)

< Create New De	vice		
Basic Setting	Command	3	Confirm
	ngs, and click "DONE" to save your was created, you can edit your device		
Device Name:	Meter		
Slave ID:	2		
Slave IP:	192.168.10.123		
Slave Port:	502		
Status:	Enable		
Number of Commands:	1		
< BACK		CANCEL	DONE

Step 3: Quick review result, click DONE to finish

It is convenient if you already backed up a frequently used meter profile, just import or export one Modbus device CSV file.

< TCP				
Home > Modbus Master > TCP				
Operation Mode: TCP \$ Search Command Name Q Type to search				
ADD DEVICE	Meter		+ ADD COMMAND	🛓 IMPORT 👌 EXPORT
Meter : © Enable	No. Command Nam	ne Function Address, Quantity	Trigger Po	II Interval (ms) Enable
Slave IP: 192.168.10.123 Slave Port: 502 Slave ID: 2	~ 1 Voltage	3 Read 0, 10	Cyclic	1000 Enable 🚦
Editing				GO TO APPLY SETTINGS

Editing

Follow the same steps for Modbus RTU/ASCII devices in serial port.

	OM1 Modbus Master > COM1										
Operati	on Mode: ASCII 🔹										
Search (	Command Name										
<b>q</b> Typ	be to search										
	ADD DEVICE		meter					+ ADD COMMAND	🛃 IMPORT	£ E	XPORT
Î	meter ⊘ Disabled	:		No.	Command Name	Function	Address, Quantity	Trigger	Poll Interval (ms)	Enable	
	Slave ID: 2		÷	1	power	3	Read 100, 10	Cyclic	1000	Enable	:
Î	flow ⊘ Enable	:	÷	2	voltage	3	Read 100, 10	Cyclic	1000	Enable	:
	Slave ID: 5		×	3	reset	16	Write 0, 2	Data Change	1000	Enable	:
Ĵ	temp ඉ Fnable	:									
diting									G	D TO APPL	Y SETTIN

After configuring all Modbus TCP or Modbus RTU/ASCII settings, please remember to click **GO TO APPLY SETTING** and press the **APPLY** button at the bottom right-hand side corner.

Modbus Master Home > Modbus Master	
Protocol Name	
🎋 Modbus Master	MANAGE 👻
Modbus TCP	
TCP 1 Device, 1 Command	
Modbus RTU/ASCII	
COM1 (ASCII) 3 Device, 5 Command	
Editing	DISCARD

# **Protocol Settings—PROFINET IO Device Settings**

You can configure the PROFINET IO Device setting on this page. The MGate 5134 supports two Application Relations (Ars) for two PLCs to access the same data via a shared device feature.

ROFINET IO		MANAG
evice Name:		MANAC
OFINET IO Device		
	Application Relation 2	
Application Relation 1	Application Relation 2	
Application Relation 1 Input data size 0	Application Relation 2         Input data size       0         Output data size       0	
	Input data size 0	

Click **MANAGE** to edit PROFINET Device Name and Sync Device IP.

Edit PROFINET IO Device Setting		
Device Name		
Sync Device IP		
CANCEL SA	VE	
Parameter	Value	Description
Device Name	<alphanumeric string=""></alphanumeric>	Enter the PROFINET server name (if you type the name incorrectly, the connection will fail).
		Default is enabled.

Click on the **Application Relation** button to add tag data.

Enable/Disable

	PROFINET IO Device > Application					
Inpu	plication Relation 1 It data size 24 put data size 0					
I/O I	Mapping					+ ADD SLOT
	Slot Number	Slot Name	Туре		Data Size(bytes)	
^	1	voltage	Input		24	1
	Tag name modbus_tcp_client/d1/c1		Data type raw	Byte index 0 - 19	Quantity (bytes) 20	^ <b>v</b>
	Tag name modbus_tcp_client/d1/st	atus	Data type int32	Byte index 20 - 23	Quantity (bytes) 4	<b>^</b> V

Edit

Sync Device IP

GO TO APPLY SETTINGS

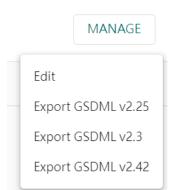
Profinet IP will become the same IP as MGate.

Click **ADD SLOT** in the I/O Mapping to add tag data to PROFINET slots.

Add Slot	
Slot Number 1	
Type Input ∽	
Slot Name voltage	
Select Tags	
Info: Select one or more tag providers to get their tags, and select tags to map data.	
Providers modbus_tcp_client ~	
2 Tags	
Selected Tags c1 (+1 more)  v	
CANCEL SAVE	

Parameter	Value	Description
Slot number	1 to 128	Slot number in PROFINET IO Controller program develops environment setting
Туре	Input Output	Input or output type to PROFINET IO Controller
Slot Name	<alphanumeric string&gt;</alphanumeric 	Set the name for slot
Providers		Select what tag data you would like to map to PROFINET

On completing the PROFINET mappings, click MANAGER to export the GSDML files. A GSDML file is used for easy configuration when setting the PROFINET IO controller system. Typically, users waste a lot of time on importing the MGate 5134 general GSDML files and setting the IO modules, respectively. If we import the specified GSDML, which is based on Modbus settings, we just need to pull the module to the PROFINET system. Then, the IO modules will be set, and you can run the communication.



# Diagnostics

# **Diagnostics**—Protocol Diagnostics

Received CRC/LRC errors

Received exceptions

Timeout

### Diagnostics—Protocol Diagnostics—Modbus RTU/ASCII Diagnostic

The MGate provides status information for Modbus RTU/ASCII/TCP, EtherNet/IP troubleshooting. Verify data or packet counters to make sure the communications are running smoothly.

Auto refresh		
Iodbus		
Role	Master	
Sent requests	519613	
Received valid responses	0	
Received invalid responses	0	
Received CRC/LRC errors	0	
Received exceptions	0	
Timeout	519612	
1		
# 0 Port number		0
# 0 Port number Break		0
# 0 Port number Break Frame error		0
# 0 Port number Break Frame error Parity Error		0 0 0
# 0 Port number Break Frame error Parity Error Overrun Error		0 0 0 0
# 0 Port number Break Frame error Parity Error Overrun Error Mode		0 0 0 0 ASCI
Break Frame error Parity Error Overrun Error		0 0 0 0

0 0

519612

### Diagnostics—Protocol Diagnostics-Modbus TCP Diagnostics

# Modbus TCP Diagnostic

Home > Modbus TCP Diagnostics

🔽 Auto refresh

#### Modbus

Mode	Master
Number of connections	0
Sent requests	0
Received valid response	0
Received invalid response	0
Received exceptions	0
Timeout	0
Connections	
No data	

# **Diagnostics**—Protocol Diagnostics- PROFINET Diagnostics

Home > PROFINET Diagnostics	ostics				
Auto refresh					
Application Relation 1	Application Relation 2				
IO Controller Status					
MAC Address Operator Mode	-				
Parameters					
Update Time (ms) Device Name	-				
I/O Slots					
Slot Number	Slot Name	Туре	Data Size (bytes)	Data (hex byte)	Status
			No Data		

### **Diagnostics**—Protocol Traffic

### Diagnostics—Protocol Traffic-Modbus RTU/ASCII Traffic

To troubleshoot efficiently, the MGate provides a traffic monitoring function that can capture communication traffic for all protocols. These logs present the data in an intelligent, easy-to-understand format with clearly designated fields, including source, destination, function code, and data. Save the complete log in a file by clicking EXPORT csv file.

	s RTU/ASCII Traffic dbus RTU/ASCII Traffic oll							
START	STOP EXPORT Ready to capture							
No.	Time	Role	Send/Receive	Port	Data Type	Slave ID	Function Code	Data
1	2022-07-04T18:54:23.263+08:00	Master	Resend	1	ASCII	23	3	3A 31 37 30 33 30 30 33 37 30 30 30 41 41 35 0D 0A
2	2022-07-04T18:54:24.268+08:00	Master	Request	1	ASCII	23	3	3A 31 37 30 33 30 30 33 37 30 30 30 41 41 35 0D 0A

### **Diagnostics**—Protocol Traffic-Modbus TCP Traffic

Modbus Home > Modbu	TCP Traffic L	og						
🔽 Auto Scroll								
START	STOP	ORT Ready to	capture.					
No.	Time	Role	Send/Receive	Remote IP:Port	Slave ID	Function Code	Data	
					No Data			

## **Diagnostics**—Event Log

#### **Diagnostics-Event Log-Log View**

You can review and export all event information in the event log.

Event L Home > Eve							
						1 EXPORT CLEAR C REFF	RESH
ID	Severity	Category	Event Name	Source	Message	Timestamp	
1	<ul> <li>Information</li> </ul>	Security	Login success	admin 10.122.8.171	Account 'admin' login successfully	2022-07-08T09:33:32.627+08:00	
2	Warning	Security	Clear event log	admin 10.122.8.171	Clear event log	2022-07-08T09:33:18.867+08:00	
						Items per page: 10   ✔ 1-2 of 2   K   < 1	

### **Diagnostics**—Event Log-Policy Settings

The event policy settings enable the MGate to record important events, which can be recorded in the Remote Log to Syslog server and Local Log, which will be stored with up to 10,000 events in the MGate.

The MGate can also send email alerts, SNMP Trap messages, or open/close the circuit of the relay output when a selected event was triggered.

You can filter events for easy reading or expand by clicking the category, such as System. Tick or untick the events if you want to log it and select which channels you want to use by clicking the channel name. After changing the settings, please remember to SAVE it.

Event Policy Setting Home > Event Policy Setting							
Channels							
You need to edit the notification setting first. Click	edit button to apply any char	ige.					
Local Log © Configured	Remote	•	1	SNMP Trap © Configured	/	Email O Configured	/
Events							DISCARD SAVE
Select the events and customized notify channels.           SEVERITY         CHANNELS           * System							
Vstem start		Information	Local log	Remote log SNMP trap	Email		
User trigger reboot		Warning	Local log	Remote log SNMP trap	Email		
Power input failure		Alert	Local log	Remote log SNMP trap	Email Relay		
NTP update fail		Warning	Local log	Remote log			
<ul> <li>∧ Network</li> <li>∧ Security</li> <li>∧ Maintenance</li> </ul>							
Event Group	Descript	ion					
System	Start syst	em, User trigg	ger rebo	ot, Power inpu	it failure, NTF	vupdate fail	ure
Network	IP conflict	, DHCP get IP	/renew,	IP changed, E	thernet link o	down	
Security		• •	-	Login failure, e import, Syslo			Password
Maintenance		tion import fai	'	mware upgrade	,	5	nport success, ged, Load

Modbus	Server connected, Server disconnected, Command recovered, Command fail
PROFINET	I/O Device is connected, I/O Device is disconnected, I/O Controller is running, I/O Controller has stopped

#### Local Log Settings

Local Log Setting		
Event Log Overwrite Policy  Overwritre the Oldest Event Log  Stop Recording Event Log		
Log Capacity Warning		
Capacity Threshold (%) 80		
Warning By		
	CANCEL	SAVE

Local Log Settings	Description
Event Log Overwrite Policy	Overwrites the oldest event log
Event Log Over write Policy	Stops recording event log
Capacity Threshold (%)	When the log amount exceeds the warning
Warning By	SNMP Trap
Warning By	Email

### **Remote Log Settings**

Port
514
Port
514
CANCEL SAV

TL	5 Authentication		
	Common Name	Start Time	Expiration Time
	No data to display.		
	Client Certificate Choose File No file choser	1	
	Client Key Choose File No file choser	1	
	CA Certificate Choose File No file choser	1	
	UPLOAD		

Remote Log Settings	Description
Syslog Server IP	IP address of a server that will record the log data
Syslog Server port	514
TLS Authentication	Enable TLS authentication. Notice TLS files must be uploaded for a successful connection.

### **SNMP Trap Settings**

SNMP Trap Server	
Trap Service <ul> <li>Active</li> <li>Inactive</li> </ul>	
For advanced settings, please go to SNMP Trap Server page	
CANCEL	SAVE

### **Email Settings**

Port 25
25
~
~

Parameters	Description			
Mail Server (SMTP)	ne mail server's domain name or IP address.			
Port	e mail server's IP port.			
	TLS			
Security	STARTTLS			
Connection	Connection STARTTLS-None			
	None			

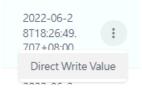
Parameters	Description			
Username	This field is for your mail server's username, if required.			
Password	This field is for your mail server's password, if required.			
From (Email	Email address from which automatic email warnings will be sent.			
address)	Email address from which automatic email warnings will be sent.			
To (Email address,				
separated by	Email addresses to which automatic email warnings will be sent.			
semicolon)				

# **Diagnostics**—Tag View

This page displays the tag live value generated by field devices and updates the values periodically. It is an easy and useful tool if you want to check whether the MGate receives the correct data from field devices. The gateway timestamp shows the time data was updated to the tag.

Tag View Home > Tag ∨				
Provider	Sourc e	Nam e	Тур е	Value
modbus _serial_ master	flow	statu s	int 32	0
modbus _serial_ master	temp	cur	raw	000000000000000000000000000000000000000
modbus _serial_ master	temp	set	raw	0000
modbus _serial_ master	temp	statu s	int 32	-2147483648

You can write a value to the Modbus via Direct Write Value to test the communication with Modbus device.



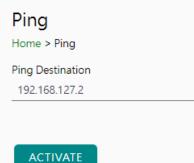
# **Diagnostics**-Network Connections

You can see network-related information, including protocol, address, and state.

Network Connections Hame > Network Connections						
Auto refresh	ı					
Protocol	Recv-Q	Send-Q	Local Address	Foreign Address	State	
ТСР	0	0	*:80	*:0	LISTEN	
TCP	0	0	*:44818	*:0	LISTEN	
ТСР	0	0	*:22	*:0	LISTEN	
TCP	0	0	*:443	*:0	LISTEN	
ТСР	34	0	10.123.4.44:35032	10.123.7.18:25	CLOSE_WAIT	
TCP	0	0	10.123.4.44:443	10.122.8.171:53876	TIME_WAIT	
ТСР	0	255	10.123.4.44:443	10.122.8.171:53880	ESTABLISHED	

# **Diagnostics**-Ping

This network testing function is available only in the web console. The MGate gateway will send an ICMP packet through the network to a specified host, and the result can be viewed on the web console immediately.



# **Diagnostics-LLDP**

You can see LLDP related information, including Port, Neighbor ID, Neighbor Port, Neigh Port Description, and Neighbor System. Also, you can adjust the transmit interval for LLDP by clicking the **EDIT** button.

LLDP Home > LLDP					
LLDP Configuration					
<ul> <li>LLDP Service (Disabled) Message Transmit interval: 30 st</li> </ul>	conds				EDIT
LLDP Table					
					C REFRESH
Interface	Neighbor ID	Neighbor Port	Neighbor Port Description	Neighbor System	
			No Data		

After clicking EDIT, if you need to enable or disable LLDP service, click on the "Service" hyperlink or navigate to Security > Service page to enable/disable it.

LLDP Configuration
LLDP Service Enable Disabled Note: enable/disable this service through Service Enablement
Message Transmit interval (sec) 30
CANCEL SAVE

# Security

### Security—Account Management

### Security-Account Management-Accounts

Accounts Home > Accounts				+ CREATE
Account Name	Group	Status	Creation Date	
admin	Administrator	Ø Active	2022-05-12	:

Only Administrator group can create or edit accounts for user management. Click **CREATE** to add new accounts. Click the dot icon to edit the account.

÷	Create New Account
Change Group	Account Name
Change Password	
Deactive	Group
Delete	Administrator 🗸
	New Password
	Ø
	Confirm New Password
	CANCEL SAVE

Parameters	Value	Description
Group	Administrator, Operator, Guest	Users can change the password for different accounts. The MGate provides three build-in account groups, administrator, operator and guest. Administrator account can access all settings. Operator accounts can access most settings, except security categories. Guest account can only view the overview page. You can create your own group for account management.

### Security-Account Management-Groups

οι	

Home > Groups

		+ CREATE
Group		
Administrator (built-in) This group is designed for the supervisor of the device. The accounts of this group will have full privileges. This is a built-in group and cannot be modified or deleted.	8 accounts	:
Operator (built-in) This group is designed for the maintainer of the device. The accounts of this group can modify and monitor most of the settings and troubleshooting functions.	0 accounts	:
Guest (built-in) This group is designed for the guest/visitor of the device. The accounts of this group can only monitor the status of the device.	1 accounts	:

Three MGate build-in types of groups are shown; you can also create your own group by clicking CREATE.

Create New Group		
Basic Information Name		
Description - optional		
Access Permissions System Configuration		
Read write		~
Protocol Setting		
Read write		~
Diagnostic		
Read write		~
Security		
No display		~
Maintenance		
Read write	 	~
Restart		
Read write	 	*
	CANCE	C AVE
	CANCEL	SAVE

Parameters	Value	Description
Basic Information Includes Name and Description for the new Group.		Includes Name and Description for the new Group.
Access Permissions	Read only	Corresponding to the configuration menu on the left-hand side of the web console, you can select different permissions for a new group. Displays will not show the page on the right-hand side menu.

### Security—Account Management—Password Policy

Password Policy Home > Password Policy
Password Strength Setting
Password Minimum Length 8
Password Complexity Strength Check          Select all password strength requirements         At least one digit (0-9)         Mixed upper and lower case letters (A-Z, a-z)         At least one special character (~! @#\$%^&*+=`\`0{[];;''<>,.?/)         Password Lifetime Setting
The password lifetime determines how long the password is effective. If password has expired, a popup message and event will notify user to change the password for security reasons.
Enable password lifetime check
Password Lifetime (day)

#### SAVE

Parameter	Value	Description
Password Minimum Length	8 to 128	The minimum password length
<b>Password Complexity Strength</b>		Select how the MGate checks the password's strength
Check		Select now the Modele checks the password's strength
Password Lifetime Setting	90 to 180 days	Set the password's lifetime period.

## Security-Service

### Service Enablement

#### Home > Service Enablement

Users can enable/disable the system service by toggling the buttons below.

HTTP Service The HTTP console will redirect to HTTPS when switch it on.	
HTTPs Service	
Ping Service	
SD Card	
Reset button disable after 60 sec The reset button function will always enable when switch if off.	
SNMP Agent Service	
LLDP Service	

Parameter	Value	Description
HTTP Service	Enable/Disable	To enhance security, all HTTP requests will redirect to HTTPS when the HTTP service is enabled. You can also disable the HTTP service.
HTTPS Service	Enable/Disable	Disabling this service will disable the web console and search utility connections, thus cutting off access to the configuration settings. To re-enable the HTTPS communication, reset to the factory default settings via the hardware Reset button.
Ping Service	Enable/Disable	Disabling this service will block ping requests from other devices.
SD Card	Enable/Disable	Disabling this service will deactivate the SD card function for backup and restore configuration files.
SNMP Agent Service	Enable/Disable	Enable or disable SNMP agent function.
LLDP Service	Enable/Disable	Enable or disable LLDP function.
Reset button disable after 60 sec	Always enable and disable after 60 sec.	The MGate provides a Reset button to load factory default settings. For enhanced security, users can disable this function. In the disabled mode, the MGate will still enable the Reset button for 60 seconds after bootup just in case you really need to reset the device.

### Security-Allow List

These settings are used to restrict access to the MGate by the IP address. Only IP addresses on the list will be allowed to access the device. Notice the restriction includes configuration and protocol conversion.

#### Allow List

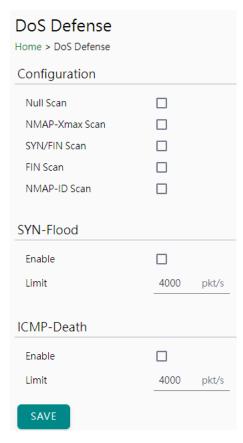
Home > Allow List

Activate the accessible IP list (All communications are NOT allowed for the IPs NOT on the list)

No.	Active	IP	Netmask
1			
2			
3			
4			
5			

### Security—DoS Defense

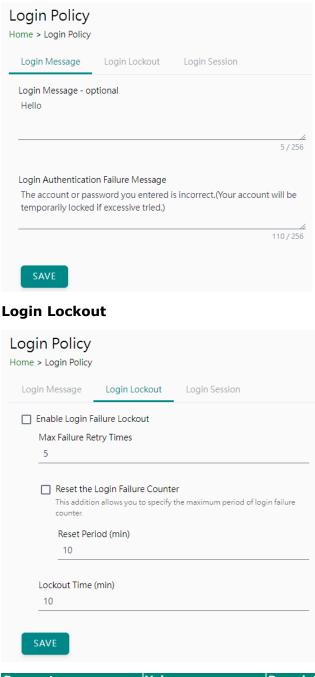
Users can select from several options to enable DoS Defense to fend off cybersecurity attacks. A denial-ofservice (DoS) attack is an attempt to make a machine or a network resource unavailable. Users can select from the following options to counter DoS attacks.



### Security-Login Policy

#### Login Message

You can input a message for Login or for Login authentication failure messages.



Parameter	Value	Description
Max Failure Retry Times	1 to 10 (default 5)	You can specify the maximum number of failures reties, if exceed the retry times, MGate will lock out for that account login
Reset Period (min)	1 to 1440 (default	You can specify the reset period time when enabling the
Reset Period (IIIII)	10)	"reset the login failure counter" function
Lockout Time(min.)	11 TO 60 (Default 10)	When the number of login failures exceeds the threshold,
		the MGate will lock out for a period.

#### Login Session

Login Policy Home > Login Policy			
Login Message	Login Lockout	Login Session	
Maximum login user fo	or HTTP+HTTPS		
Auto logout setting (m 1440	iin)		
SAVE			
Parameter	Value		Description
Maximum login use	ers 1 to 10	) (default 5)	The number of users that can access the MGate a the same time

for HTTP+HTTPS	1 to 10 (default 3)	the same time.
Auto logout setting	1 to 1440 (default 1440)	Sets the auto logout period.
(min.)	1 to 1440 (deladit 1440)	Sets the auto logout period.

### Security—Certificate Management

Use this function to load the Ethernet SSL certificate. You can import or delete SSL certificate/key files. This function is only available for the web console.

Certificate Management Home > Certificate Management Configuration		
Issue to	10.123.4.44	
Issue by	Moxa Inc.	
Valid	from 2022-6-2 to 2027-6-1	
SSL		
Select SSL Certificate	IMPORT	
Delete SSL Certificate	DELETE	

## Maintenance

### Maintenance—Configuration Import/Export

There are three main reasons for using the Import and Export functions:

- Applying the same configuration to multiple units. The Import/Export configuration function is a convenient way to apply the same settings to units in different sites. You can export the configuration as a file and then import the configuration file onto other units.
- Backing up configurations for system recovery. The export function allows you to export configuration files that can be imported onto other gateways to restore malfunctioning systems within minutes.

Troubleshooting. Exported configuration files help administrators to identify system problems that provide useful information for Moxa's Technical Service Team when maintenance visits are requested.

For cybersecurity reason, you can export configuration file with an authentication key, length from 8 to 16 characters. If the key to the imported configuration file differs from the key to the exported file, the import process will fail.

#### Config. Import/Export

Configuration	File Authentication
Export configuration	EXPORT
Import configuration	Update network settings
	Choose File No file chosen
	IMPORT
Configuration	mport/Export

## Configuration Import/Export

Home > Configuration Import/Export		
_		

### Maintenance-Firmware Upgrade

Firmware updates for the MGate are available on the Moxa website. After you have downloaded the new firmware onto your PC, you can use the web console to write it onto your MGate. Select the desired unit from the list in the web console and click **Submit** to begin the process.



### ATTENTION

DO NOT turn off the MGate power before the firmware upgrade process is completed. The MGate will erase the old firmware to make room for the new firmware to flash memory. If you power off the MGate and end the progress, the flash memory will contain corrupted firmware, and the MGate will fail to boot. If this happens, contact Moxa RMA services.

Firmware Upgrade
Upgrading firmware may cause devices to reset to factory default. Back up the configuration of all devices.
Choose File No file chosen
UPLOAD

### Maintenance-Load Factory Default

To clear all the settings on the unit, use the Load Factory Default to reset the unit to its initial factory default values.





#### ATTENTION

Load Default will completely reset the configuration of the unit, and all the parameters you have saved will be discarded. Do not use this function unless you are sure you want to completely reset your unit.

## Restart

You can reboot the MGate by clicking the RESTART button.



### ATTENTION

Unsaved configuration files will be discarded during a reboot.



Home > Restart

Clicking "Restart" will disconnect Ethernet connections and reboot the system.

RESTART

## **Status Monitoring**

The Status Monitoring function provides status information of field devices when the MGate is being used as a Modbus client. If a Modbus device fails or a cable comes loose, the gateway won't be able to receive upto-date data from the Modbus device. The out-of-date data will be stored in the gateway's memory and will be retrieved by the client (e.g., PLC), which is not aware that the slave device is not providing up-to-date data. To handle this situation, the MGate provides a warning mechanism to report the list of slave devices that are still "alive" through the Status Monitoring function.

The MGate automatically creates a status tag when a Modbus device is created. This tag is used to show the connection status (valid or invalid) of the Modbus server device. To monitor the status of the status tag, you can convert this tag to the northbound protocol and read for the northbound SCADA/device. Or, you can check the tag status on MGate's web, the Tag View page.

To perform the status tag monitoring from your northbound protocol, go to the northbound protocol's page (for example, the PROFINET IO device page), click **Application Relation** and **ADD SLOT** to add tags, select modbus\_tcp\_client as the tag provider, and select the "status" tag. The MGate will automatically add a mapping from this Modbus tag to the other protocol.

Add Slot
Slot Number 1
Type Input V
Slot Name voltage
Select Tags
Info: Select one or more tag providers to get their tags, and select tags to map data.
Providers modbus_tcp_client ~
2 Tags
Selected Tags c1 (+1 more)  v
CANCEL SAVE

#### The highest significant bit shows the status. 1 is invalid, 0 is valid.

Provider	Source	Name	Туре	Value	Timestamp
modbus_tcp_master	Meter1	status	int32	valid (0x0000)	2022-08-01T10:41:10.542+08:00
Provider	Source	Name	Туре	Value	Timestamp
modbus_tcp_master	Meter1	status	int32	invalid (0x8000000)	2022-08-01T10:46:31.403+08:00

## 4. Network Management Tool (MXstudio)

Moxa's MXstudio industrial network management suite includes tools such as MXconfig and MXview. MXconfig is for industrial network configuration; MXview is for industrial management software. The MXstudio suite in the MGate includes MXconfig and MXview, which are used for the mass configuration of network devices and monitoring network topology, respectively. The following functions are supported:

When you discover a Moxa product that has not been integrated into MXview or MXconfig, you may not be able to retrieve the product information from MXview or MXconfig. To solve this, you can download the plugin file from the Moxa MGate product website and then import/install the plugin into MXview or MXconfig.

After importing/installing the plugin files, the MGate products can be supported by MXview/MXconfig. Please refer to the Moxa MGate product website to download plugin files: <u>http://www.moxa.com</u>. For more detailed functions such as supported functions on MXview/MXconfig, please refer to the Tech Note: Configuring and Monitoring with MXview One/MXview and MXconfig.

# A. SNMP Agents with MIB II and RS-232-Like Groups

The MGate has built-in Simple Network Management Protocol (SNMP) agent software that supports SNMP Trap, RFC1317 and RS-232-like groups, and RFC 1213 MIB-II.

## **RFC1213 MIB-II Supported SNMP Variables**

System MIB	Interfaces MIB	IP MIB	ІСМР МІВ
sysDescr	ifNumber	ipForwarding	icmpInMsgs
sysObjectID	ifIndex	ipDefaultTTL	icmpInErrors
sysUpTime	ifDescr	ipInReceives	icmpInDestUnreachs
sysContact	ifType	ipInHdrErrors icmpInTimeExcds	
sysName			icmpInParmProbs
sysLocation	ifSpeed	ipForwDatagrams	icmpInSrcQuenchs
sysServices	ifPhysAddress	ipInUnknownProtos	icmpInRedirects
	ifAdminStatus	ipInDiscards	icmpInEchos
	ifOperStatus	ipInDelivers	icmpInEchoReps
	ifLastChange	ipOutRequests	icmpInTimestamps
	ifInOctets	ipOutDiscards	icmpTimestampReps
	ifInUcastPkts	ipOutNoRoutes	icmpInAddrMasks
	ifInNUcastPkts	ipReasmTimeout	icmpInAddrMaskReps
	ifInDiscards	ipReasmReqds	icmpOutMsgs
	ifInErrors	ipReasmOKs	icmpOutErrors
	ifInUnknownProtos	ipReasmFails	icmpOutDestUnreachs
	ifOutOctets	ipFragOKs	icmpOutTimeExcds
	ifOutUcastPkts	ipFragFails	icmpOutParmProbs
	ifOutNUcastPkts	ipFragCreates	icmpOutSrcQuenchs
	ifOutDiscards	ipAdEntAddr	icmpOutRedirects
	ifOutErrors	ipAdEntIfIndex	icmpOutEchos
	ifOutQLen	ipAdEntNetMask	icmpOutEchoReps
	ifSpecific	ipAdEntBcastAddr	icmpOutTimestamps
		ipAdEntReasmMaxSize	icmpOutTimestampReps
		ipRouteDest	icmpOutAddrMasks
		ipRouteIfIndex	icmpOutAddrMaskReps
		ipRouteMetric1	
		ipRouteMetric2	
		ipRouteMetric3	
		ipRouteMetric4	
		ipRouteNextHop	
		ipRouteType	
		ipRouteProto	
		ipRouteAge	
		ipRouteMask	
		ipRouteMetric5	
		ipRouteInfo	
		ipNetToMediaIfIndex	
		ipNetToMediaPhysAddress	
		ipNetToMediaNetAddress	
		ipNetToMediaType	
		ipRoutingDiscards	

Address Translation MIB	тср мів	UDP MIB	SNMP MIB
atIfIndex	tcpRtoAlgorithm	udpInDatagrams	snmpInPkts
atPhysAddress	tcpRtoMin	udpNoPorts	snmpOutPkts
atNetAddress	tcpRtoMax	udpInErrors	snmpInBadVersions
	tcpMaxConn	udpOutDatagrams	snmpInBadCommunityNames
	tcpActiveOpens	udpLocalAddress	snmpInBadCommunityUses
	tcpPassiveOpens	udpLocalPort	snmpInASNParseErrs
	tcpAttemptFails		snmpInTooBigs
	tcpEstabResets		snmpInNoSuchNames
	tcpCurrEstab		snmpInBadValues
	tcpInSegs		snmpInReadOnlys
	tcpOutSegs		snmpInGenErrs
	tcpRetransSegs		snmpInTotalReqVars
	tcpConnState		snmpInTotalSetVars
	tcpConnLocalAddress		snmpInGetRequests
	tcpConnLocalPort		snmpInGetNexts
	tcpConnRemAddress		snmpInSetRequests
	tcpConnRemPort		snmpInGetResponses
	tcpInErrs		snmpInTraps
	tcpOutRsts		snmpOutTooBigs
			snmpOutNoSuchNames
			snmpOutBadValues
			snmpOutGenErrs
			snmpOutGetRequests
			snmpOutGetNexts
			snmpOutSetRequests
			snmpOutGetResponses
			snmpOutTraps
			snmpEnableAuthenTraps
			snmpSilentDrops
			snmpProxyDrops

## **RFC1317 RS-232-Like Groups**

RS-232 MIB	Async Port MIB	
rs232Number	rs232AsyncPortIndex	
rs232PortIndex	rs232AsyncPortBits	
rs232PortType	rs232AsyncPortStopBits	
rs232PortInSigNumber	rs232AsyncPortParity	
rs232PortOutSigNumber		
rs232PortInSpeed		
rs232PortOutSpeed		

Input Signal MIB	Output Signal MIB
rs232InSigPortIndex	rs232OutSigPortIndex
rs232InSigName	rs232OutSigName
rs232InSigState	rs232OutSigState