



Proactive Monitoring Software Package Release Notes

Version: v3.1	Build: 26061708
Release Date: Jun 24, 2026	

Applicable Products

BXP-C100 Series, DA-820E Series, RKP-C220 Series

Supported Operating Systems

Windows 10 IoT Enterprise LTSC 2021, Windows 11 IoT Enterprise LTSC 2024, Windows Server 2019, Windows Server 2022, Windows Server 2025

New Features

- Adds support for chassis intrusion detection.
- Adds support for Intel VROC interface.
- Adds support for IPMI tool.
- Adds voltage reference values.

Enhancements

- Updates Disk Health threshold to 100.
- Users will be prompted to restart the system after the installation or uninstallation of Proactive Monitoring.

Bugs Fixed

N/A

Changes

- WMI Service memory leak issue.
- SNMP Service crash issue.
- Incomplete uninstallation issue of Proactive Monitoring.

Notes

- Proactive Monitoring service may slow down during first use If the product supports BMC tool.
Because Proactive Monitoring will access system information through the IPMI tool, which during the first use may take some time to respond as it needs to fully populate data in WMI.
This behavior is due to a limitation of the IPMI tool and is considered normal.



Version: v3.0	Build: Build_25033114
Release Date: May 19, 2025	

Applicable Products

DA-820E Series

Supported Operating Systems

Windows 10 IoT Enterprise LTSC 2021, Windows 11 IoT Enterprise LTSC 2024, Windows Server 2022

New Features

- First release for products with new architecture (DA-820E Series).

Enhancements

N/A

Bugs Fixed

N/A

Changes

- Removes shared-memory architecture in v2.2.
- Uses WMI architecture.

Notes

N/A